PlanarCare

Maintenance & Support



What is PlanarCare?

Maintenance & Service Visits Rolled into One

Consistent maintenance is important for the longevity and performance of any Planar video wall or large format display. However, Planar understands that accidents happen and it can be helpful to have a plan already in place in case something goes awry. PlanarCare™ is just such a plan; cost-effectively pairing an annual maintenance visit with an upon-request annual service visit that adds reassurance that the display technology will be ready to deliver optimal performance whenever it's needed.



- The PlanarCare team will schedule one (1) Preventive Maintenance visit in advance each year
- Customers will also receive one (1) Service Visit each year
 - Prefer more Service Visits? Additional Service Visits are available for purchase beyond the lone PlanarCare visit
 - Before a Service Visit is scheduled, Planar Technical Services will attempt to provide troubleshooting help for low-level issues
 - For higher-level issues, Planar Technical Services will help ensure any necessary replacement parts will be on-hand for a successful Service Visit
- Available for 1 5 year terms

See the PlanarCare Statement of Work for complete Terms & Conditions.





