ACCESSORIES LIMITED WARRANTY

This Accessories Limited Warranty ("Warranty") is offered by Planar Systems, Inc. ("Planar") concerning all Planar accessory products (referred to as a "Product" or plural, "Products") sold under Planar but *not* listed as included in any other limited warranty, subject to the terms and conditions of this Warranty statement. This Warranty applies to Products sold and installed in North America.

Accessories Limited Warranty

Planar warrants to the original end-user customer who purchased new Planar Products covered by this Warranty from Planar or from Planar's authorized dealer or distributor (such customer, "Customer" or "you") that, commencing from the date of Planar's initial shipment of the Product, the Product will be free from defects in material and workmanship for a period of ninety (90) days (the "Warranty Period") under normal intended use and maintenance. This Warranty is personal to Customer and non-transferrable.

Customer's sole and exclusive remedy under this limited warranty will be, at Planar's determination, repair or replacement (or alternatively a pro-rated refund) of any component part or Product according to the process described in this Warranty. Replacement parts or Product may be new or refurbished. If repair or replacement is determined by Planar not to be commercially feasible, Planar will refund a prorated share of the price at which Planar originally sold the Product. The prorated refund will be calculated based on the remainder of the Warranty Period of the Product and the price at which Planar sold the Product.

Repair & Replacement

Upon Customer discovering a problem with a Product, which Customer believes may be covered by the present Warranty, the process below should be followed:

1. The Customer or its authorized dealer contacts Planar Technical Support via email or phone, see **Planar Contact Information** below.
2. You must have the model number, serial number and original proof-of-purchase available. Provide the serial number, product model number, purchase date, description of the problem and troubleshooting steps already attempted.
3. Planar Technical Support will attempt to correct any minor issues that might be causing the problem. If Planar is unable to resolve the problem through troubleshooting and confirms this Warranty likely applies, Planar Technical Support will issue a return material authorization ("RMA"). The applicable Product complaint will undergo preliminary evaluation to determine if the Product qualifies for potential repair or replacement under this Warranty. Planar's decision to issue an RMA t is not an admission that Customer's problem qualifies as a Product defect. Planar reserves the right, upon return of a Product from Customer, to reasonably determine that Customer's problem is not a defect in material or workmanship (e.g. for an NFF unit, defined below)
4. If Planar Technical Support issues an RMA, Customer will:
    a. Return only the part or Product with which Customer discovers a problem.
    b. Return the part or Product to the repair location specified by the Planar Service Representative. Clearly mark the RMA number on the shipping box. Verify that the RMA number on the shipping box matches the RMA number for the defective part or Product being returned.

Customer is responsible for all shipping charges, including but not limited to freight charges, taxes, duties and insurance, related to sending the applicable part or Product to Planar. Planar may cover the costs for any return shipping of a part or Product pursuant to this Warranty if the following criteria are satisfied: (a) the return shipping address is the same as the original Customer address (or is another mutually agreed address) and is located within the North America region, and (b) the return shipment is provided to the Customer by ground delivery or a lowest cost alternative in Planar's discretion.

Warranty Restrictions

This Warranty does not include or is limited by the following:

1. Product not purchased from Planar or an authorized Planar distributor or dealer.
2. Product that has been resold, transferred, rented, leased, lost, stolen or discarded.
3. Product that is licensed or loaned for evaluation, testing, or demonstration purposes.
4. Product on which the serial number has been defaced, modified or removed.
5. Rental costs for temporary replacement products.
6. Any third party software or accessory malfunction.
7. Labor or travel costs for installation, set-up, repair, any adjustment to settings, removal, reinstallation or other services.
8. Product that is physically uninstalled and moved, unless Planar Professional Services handles the move.
9. Damage, deterioration or malfunction resulting from:
    a. Accident, abuse, misuse, neglect, improper ventilation & cooling, adverse environment (e.g., dust), fire, water, lightning or other acts of nature, smoke exposure (cigarette or otherwise), unauthorized product modification, failure to follow instructions supplied with the Product, or operating the Product outside the suggested normal usage conditions stated in the User Guide.
    b. Installation, removal, disassembly, reassembly, upgrade, repair or attempted repair by anyone other than Planar. Use of supplies or parts not meeting Planar's specifications. Tampering with internal circuitry or removing or replacing any internal components or parts of the Product.
    c. Any damage to the Product during or due to shipment.
    d. Causes external to the Product, such as electric power fluctuations or failure.
    e. Normal wear and tear.
    f. Customer caused defects, including but not limited to: (i) misuse or damage to drivers, disks or connectors, or software corruption or (ii) scratched/defaced/altered materials; or (iii) failure to follow maintenance procedures as outlined in the Product’s User Guide.
    g. Any other cause not related to a defect in material or workmanship.

Miscellaneous Return Issues

1. Except for few exceptions, Planar will not accept returned part or Product unless the RMA number issued by Customer Service is shown on the outside of the box.
2. If a part or Product is returned and is determined to be a No Fault Found (“NFF”) unit or the part or Product is returned and determined to be excluded from this Warranty, Planar reserves the right to invoice the Customer for any costs incurred by Planar.
3. It is the responsibility of the Customer to properly package the defective part or Product and ship it to the address provided by the Planar Customer Service representative with the RMA number prominently displayed. If the defective Product is not properly packaged and is damaged in transit during its return to Planar or the designated location, the Customer may be charged for either the repair costs, if repairable, or the MSRP of a replacement product.
4. Shipment delivery time and availability may vary based on origin and destination. Planar is unable to deliver to PO Box and APO/FPO Box addresses.
5. Replacement parts or Product will resume the remainder of the original Product’s Warranty Period or thirty (30) days from the date of shipment, whichever is longer.
6. Customer agrees to retain the replacement part or Product delivered by Planar or its affiliate and that the returned defective part or Product becomes the property of Planar.

Planar Contact Information

Region	Expanded Product Service Plans and Professional Service Options	Technical Support and Warranty Questions
North America	Call: +1 855-748-8199 Toll free: 1-866-PLANAR-1 (1 866 752 6271) Email: sales@planar.com	Call: +1 503 748 5799 Toll free: 1-866-PLANAR-1 Email: support@planar.com

For additional information or the name of the nearest Planar service center, visit www.planar.com/support or contact your Planar distributor, reseller, dealer or contact Planar directly.

Exclusion of Other Warranties

PLANAR PROVIDES NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, EXCEPT THOSE EXPRESSLY PROVIDED IN THIS DOCUMENT. PLANAR EXPRESSLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES AND CONDITIONS, INCLUDING ANY IMPLIED WARRANTIES OR CONDITIONS OF TITLE, NONINFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

PLANAR WILL NOT BE LIABLE FOR ANY VERBAL OR WRITTEN WARRANTIES OR ASSURANCES MADE BY A PLANAR EMPLOYEE OR AUTHORIZED PLANAR DEALER/DISTRIBUTOR THAT CONFLICTS WITH OR ENHANCES THE WRITTEN WARRANTY IN THIS DOCUMENT.

Limitation of Liability; Exclusion of Damages

PLANAR'S MAXIMUM AGGREGATE LIABILITY UNDER THIS WARRANTY IS LIMITED TO ONE OF THE FOLLOWING REMEDIES: (1) REPLACEMENT WITH A SIMILAR NEW OR REFURBISHED PRODUCT, OR (2) REFUND OF A PRORATED SHARE OF THE PRICE PLANAR SOLD THE PRODUCT IF REPLACEMENT OF THE PRODUCT IS NOT COMMERCIALLY FEASIBLE IN PLANAR'S SOLE OPINION.

PLANAR WILL NOT BE LIABLE FOR DAMAGE TO OTHER PROPERTY OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, ANY LOSS, CORRUPTION OR MISUSE OF DATA OR OTHER INFORMATION, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL OR FINANCIAL LOSS, EVEN IF PLANAR IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF A REMEDY HAS FAILED OF ITS ESSENTIAL PURPOSE.

PLANAR WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL, PUNITIVE OR ANY OTHER TYPE OF DAMAGES, WHETHER THE CLAIM IS BASED ON CONTRACT, TORT, PRODUCT LIABILITY, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL OR EQUITABLE THEORY.

PLANAR WILL NOT BE LIABLE FOR ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY. PLANAR DISCLAIMS ALL LIABILTY UNDER THIS WARRANTY. NOTHING IN THIS WARRANTY LIMITS OR EXCLUDES ANY LIABILITY THAT CANNOT BE LIMITED OR EXCLUDED UNDER APPLICABLE LAW.

Effect of Local Law and Warranty Revisions

This Warranty gives you specific legal rights, and you may have other rights that vary from locality to locality. Some localities do not allow limitations on implied warranties or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This Warranty applies only to Products purchased on or after the effective date of this Warranty. Planar reserves the right to change the terms of this Warranty. Such changes will apply to Products purchased on or after the effective date of the revised warranty.