



PT2245PW

Touch Screen Monitor

USER'S GUIDE

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FCC RADIO FREQUENCY INTERFERENCE STATEMENT WARNING: (FOR FCC CERTIFIED MODELS)

This LED LCD Monitor has been tested and found compliant with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide proper protection against harmful interference to a residential installation. This LED LCD Monitor generates, uses, and can radiate radio frequency energy. Harmful interference to radio communication may be the result if it's not properly installed and used. However, there is no guarantee that interference will not occur in a particular installation. If this LED LCD Monitor does cause serious interference to radio or television reception, resetting may correct it. Moreover, users are encouraged to reduce interference by doing one or more of the following:

- Reorient or relocate the receiving antenna.
- Move the LED LCD Monitor and the receiver further away from each other.
- Connect the LED LCD Monitor into an outlet on a circuit different from that to which the receiver is connected.
- Consult your local dealer or a qualified technician.

FCC Warning:

To assure a continued FCC compliance, a user must use a grounded power supply cord and the provided shielded video interface cable with bonded ferrite cores. Also, any unauthorized changes or modifications to this LED LCD Monitor would void the user's authority to operate this device.

Note: If necessary, shielded interface cables and AC power cord must be used to meet the emission level limits.

COMMUNIQUE D'AVERTISSEMENT DE LA FCC CONCERNANT LES INTERFERENCE DE FREQUENCE RADIO: (SEULEMENT POUR MODELES CERTIFIE PAR LA FCC)

Ce moniteur a été testé et a été trouvé conforme aux limites pour un appareil numérique de Classe B, suivant la partie 15 des règlements de la FCC. Ces limites ont été développées pour offrir une protection satisfaisante contre les interférences nuisibles dans une installation résidentielle. Ce moniteur génère, utilise et peut radier de l'énergie de fréquence radio. Ceci peut causer des interférences nuisibles à des communication radio si l'appareil n'est pas convenablement installé et utilisé. Il n'y a néanmoins aucune garantie que des interférences n'apparaîtront pas dans une installation particulière. Si ce moniteur cause de sérieuses interférences à la réception de signaux radios ou télévisées, une possibilité est de réinitialiser le moniteur. Les usagers sont aussi encouragés à corriger les interférences en appliquant une ou plusieurs des démarches suivantes:

- Réorientez ou déplacez l'antenne de réception.
- Placez le moniteur et le récepteur plus loin l'un de l'autre.
- Connectez le moniteur à une prise différente de celle à laquelle le récepteur est connecté.
- Consultez votre revendeur local ou un technicien qualifié.

Avertissement de la FCC:

Pour assurer une conformité continue au règlements de la FCC, l'utilisateur doit utiliser un cordon d'alimentation mis à terre et le câble d'interface vidéo protégé avec noyaux en ferrite, fourni avec l'appareil. Chaque modification ou changement non-autorisé appliqué à ce moniteur peut faire perdre à l'utilisateur son droit d'opération de cet appareil.

Note: Si nécessaire, des câbles d'interface protégés et un cordon d'alimentation alternante doivent être utilisés pour être conforme aux limites d'émission.

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Usage Notice

 **Warning** - To prevent the risk of fire or shock hazards, do not expose this product to rain or moisture.

 **ATTENTION**- Pour éviter le risque de dangers d'incendie ou d'électrocution, ne pas exposer ce produit à la pluie ou à l'humidité.

 **Warning** - Please do not open or disassemble the product as this may cause electric shock.

 **ATTENTION**- S'il vous plaît ne pas ouvrir ou de démonter le produit car cela pourrait provoquer un choc électrique.

Safety Precautions

Follow all warnings, precautions and maintenance as recommended in this user's manual to maximize the life of your unit.

Do:

- Turn off the product before cleaning.
- Surface may be cleaned using a soft clean cloth moistened with mild window glass commercial cleaners or 50/50 mixture of water and isopropyl alcohol.
- Use a soft cloth moistened with mild detergent to clean the display housing.
- Disconnect the power plug from AC outlet if the product is not going to be used for an extended period of time.

Don't:

- Do not touch the LED display screen surface with sharp or hard objects.
- Do not use abrasive cleaners, waxes or solvents for your cleaning.
- Do not operate the product under the following conditions:
 - Extremely hot, cold or humid environment.
 - Areas susceptible to excessive dust and dirt.
 - Near any appliance generating a strong magnetic field.
 - In direct sunlight.
 - For over 16 hours per day.
- If smoke, abnormal noise or odor emits from your LED LCD Monitor, remove the power cord immediately and call your service center.
- Never remove the rear cover of your LED LCD Monitor. The display unit inside contains high-voltage parts and may cause electric shock.
- Never try to repair your LED LCD Monitor yourself. Always call your service center or a qualified technician to fix it.
- Due to safety concerns, if the VESA mounting kit is purchased separately, please make sure the mounting kit is UL-listed, and replaceable only by service personnel.

Consignes de sécurité

Respectez tous les avertissements, les précautions et conseils d'entretien recommandés dans ce manuel de l'utilisateur pour maximiser la durée de vie de votre appareil.

A faire :

- Éteindre le produit avant de le nettoyer.
- La surface de l'écran tactile peut être nettoyée avec un chiffon doux et propre imprégné d'un nettoyant doux du commerce pour vitres ou d'un mélange à 50/50 d'alcool isopropylique et d'eau.
- Utilisez un chiffon doux imprégné d'un détergeant doux pour nettoyer le carter de l'affichage.
- Débranchez la fiche d'alimentation de la prise de courant secteur si le produit ne doit pas être utilisé pendant une période prolongée.

A ne pas faire :

- Ne touchez pas la surface de l'écran LED avec des objets coupants ou durs.
- N'utilisez pas des produits de nettoyage abrasifs, de la cire ou des solvants pour le nettoyage.
- N'utilisez pas le produit dans les conditions suivantes :
 - Environnement extrêmement chaud, froid ou humide.
 - Endroits poussiéreux ou sales.
 - Près d'appareils générant un fort champ magnétique.
 - Sous la lumière directe du soleil.
 - Plus de 16 heures par jour
- Si de la fumée, un bruit anormal ou une odeur s'échappait de votre moniteur LCD LED, débranchez immédiatement le cordon d'alimentation et appelez votre centre de réparation.
- Ne retirez jamais le couvercle arrière de votre moniteur LCD LED. L'unité d'affichage contient des éléments où circule un voltage élevé et présentant un risque d'électrocution.
- N'essayez jamais de réparer vous-même votre moniteur LCD LED. Faites toujours appel à votre centre de service ou à un technicien qualifié pour toute réparation.
- Pour des raisons de sécurité, si vous achetez séparément le kit de fixation VESA, assurez-vous que celui-ci est certifié UL, et qu'il peut être remplacé uniquement par un technicien qualifié.

Introduction

About PT2245PW Series

The PT2245PW Series is a 21.5" flat panel screen with an active matrix, thin-film transistor (TFT) edge-lit LED LCD.

This unit is to be used as commercial and light industrial equipment only.

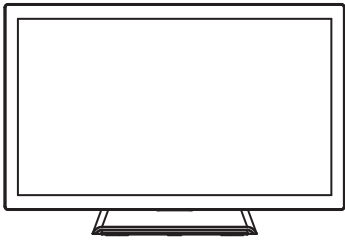
Features include:

- Direct Analog signal input
- Direct Digital signal input
- Active matrix TFT LCD technology
- 1920 x 1080 resolution
- 21.5" viewable display area - 16:9 aspect ratio
- 31.47 ~ 82.3 KHz horizontal scan
- 56 ~ 75 Hz high refresh rate
- 0.24795mm x 0.24795mm pixel pitch
- Auto adjustment function
- Multilingual OSD user control
- 100 mm VESA mount
- Removable base for flexible mounting solutions.
- Touch screen with USB controller

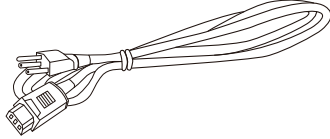
Touch Screen for PT2245PW

- Number of Touch Points: 10
- Projected Capacitive touch screen for finger input only
- Surface: Glare treatment
- Interface: USB controller
- Transmittance: 90%±5%
- HID: Windows® 7/8/10
- Driver: VISTA, XP, 2000, CE, XP Embedded, Linux kernel 2.6.x (32 bit & 64 bit), Apple® Mac OS, below Android 4.2.2.

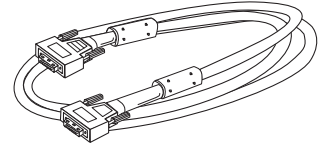
Package Overview



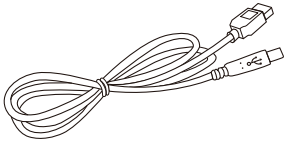
LCD Display



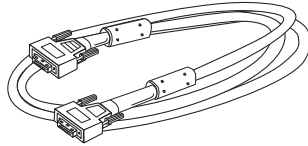
Power Cord



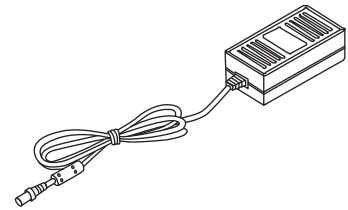
VGA Signal Cable



USB Cable (A to B)



DVI-D Cable



DC Power Supply



User's Guide



Landing Strip

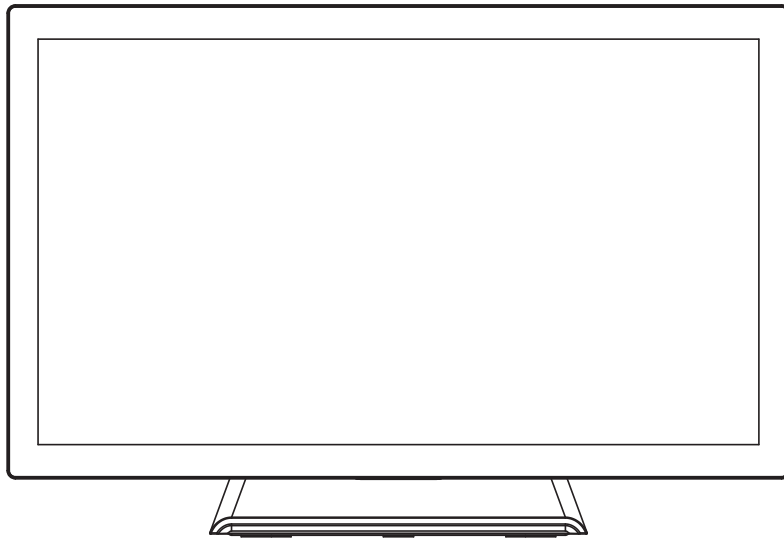


Cable Cover Screw

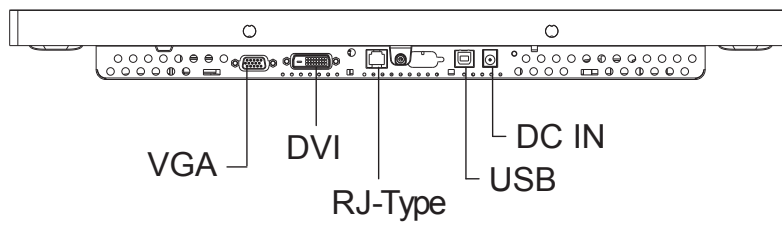
Installation

Product Overview

- Front View



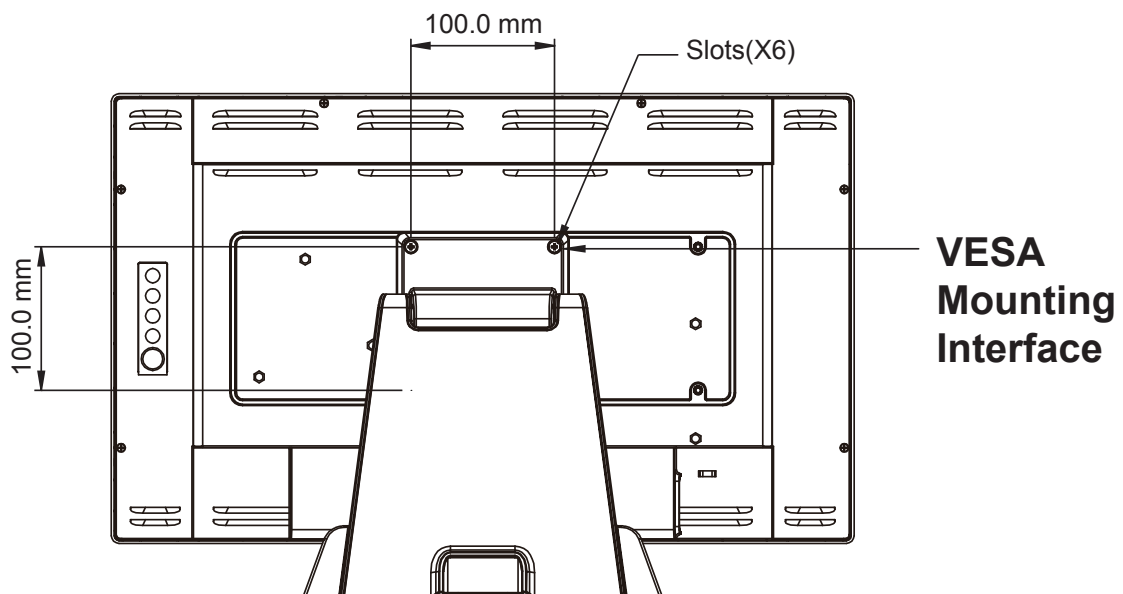
- Bottom View (Without Stand)



VESA Mount for Your Monitor

This monitor conforms to the VESA Flat Panel Mounting Physical Mounting Interface standard which defines a physical mounting interface for flat panel monitors, and corresponding with the standards of flat panel monitor mounting devices, such as wall and table arms. The VESA mounting interface is located on the back of your monitor.

To mount the monitor on a UL certified swing arm or other mounting fixture, follow the instructions included with the mounting fixture to be used.



Notice!

Please select the proper screws!

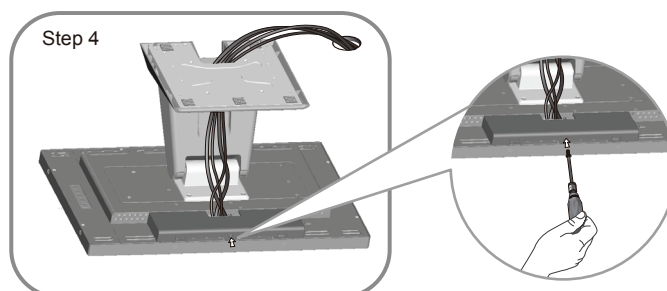
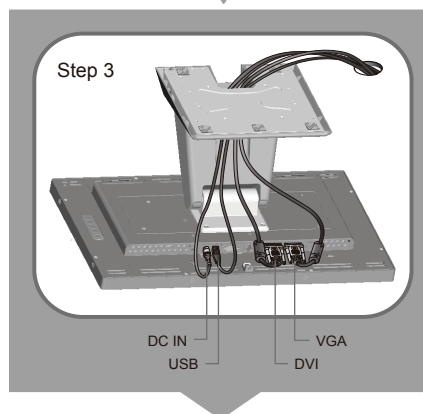
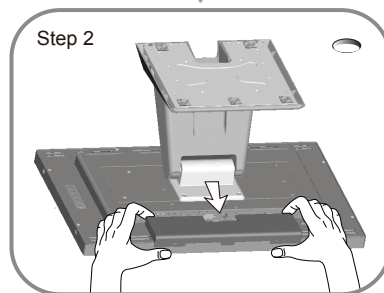
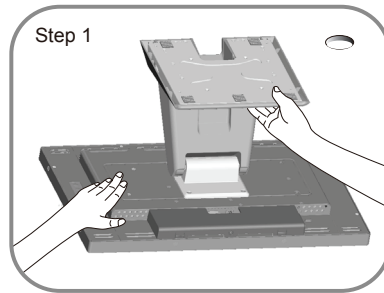
The distance between the back cover surface and the bottom of the screw hole is 8 mm. Please use four M4 screws diameter with proper length to mount your monitor.

Please note: the mounting stand must be able to support at least 17.6 lbs (8Kg).

Start Your Installation

Please follow these instructions so that you can hook up the cables to associated connectors.

1. Lay the display flat on an even surface.
2. Move the stand into position as seen in the step 1 diagram.
3. Remove the cable cover as seen in the step 2 diagram.
4. Connect the cables to the appropriate connectors as seen in the step 3 diagram.
5. Re-attach the cable cover. Take the screw (CBM M3x6) out of the accessory box, and insert the screw into the cable cover and monitor as seen in the step 4 diagram.



Connecting the Display (Figure 9.1)

To setup this display, please refer to the following figure and procedures.

1. Be sure all equipment is turned off.
2. Connect the DC plug to the power connector on the monitor and the other end into an electrical outlet (9.1).
3. Connect the D-SUB or DVI cable from the display's D-SUB or DVI input connector to the D-SUB or DVI connector of your host computer and tighten the screws (9.1).
4. Connect the USB cable from the USB port of your display to the USB port (9.1) of your computer.
5. Configure the touch screen. Refer to the "Touch Screen Driver Installation" section on page 18.
6. Once the touch screen is configured, the monitor is ready for use.

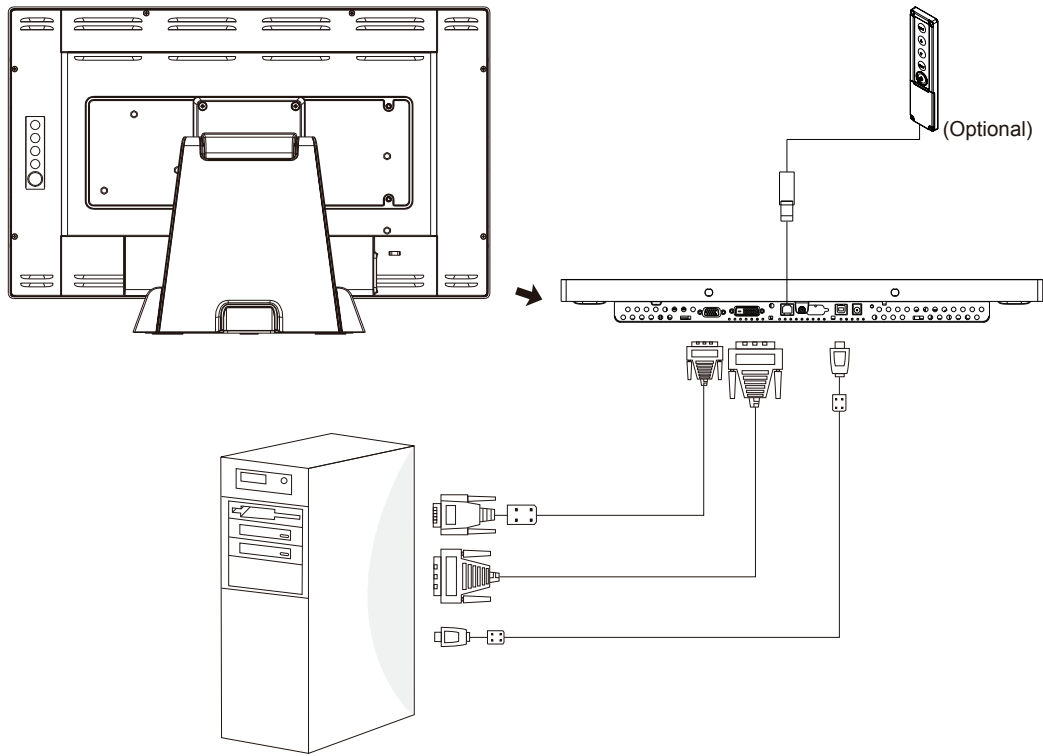
Notice!

To ensure the display works well with your computer, please configure the display mode of your graphics card to make it less than or equal to 1920 x 1080 resolution and make sure the timing of the display mode is compatible with the LCD display.

We have listed the compatible "Video Modes" of your LCD display in the appendix (on page 17) for your reference.

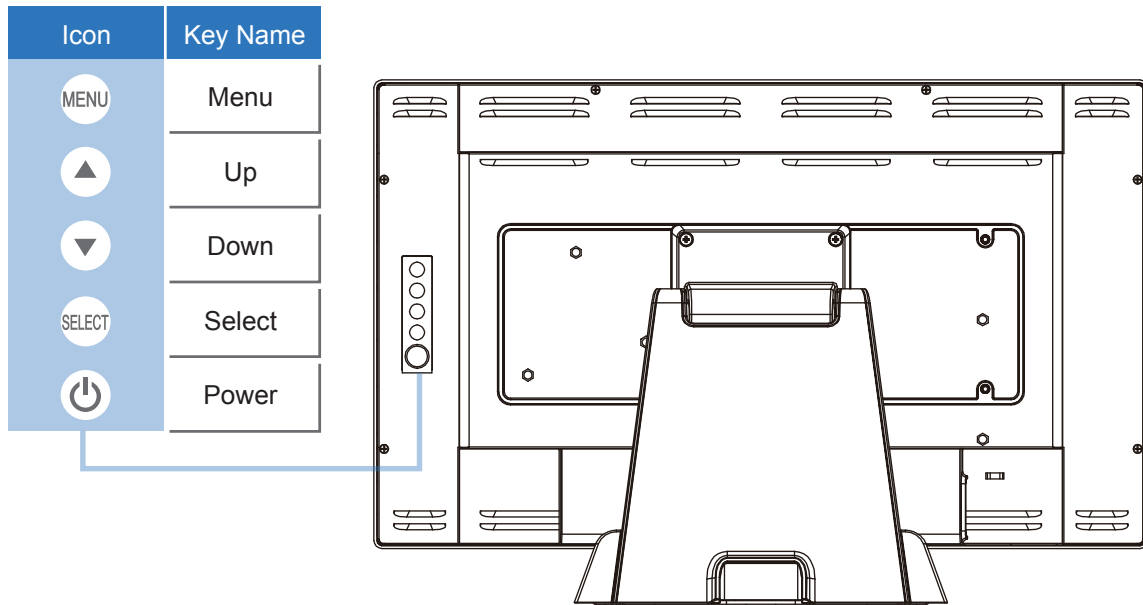
Applicable external power supply: Delta/ADP-50YH B

(Figure 9.1)








User Controls

Side Panel Controls



OSD Key	Menu off status	Menu on status
MENU	Menu appear	Menu disappear / return to main item
▲	Brightness	Main item select up / Adjust up
▼	Contrast	Main item select down / Adjust down
SELECT	Select sub-item function	
⏻	Power On / Off	

How to Use the OSD Menu

Icon	Key Name
	Menu
	Up
	Down
	Select
	Power

1. Press the “Menu” button to pop up the “on-screen menu” and press “Up” or “Down” button to select among the five functions in the main menu.
2. Choose the adjustment items by pressing the “Select” button.
3. Adjust the value of the adjustment items by pressing the “Up” or “Down” button.
4. With the OSD menu on the screen, press the “Menu” button to return to the main menu or to exit OSD.
5. The OSD menu will automatically close, if you have left it idle for a pre-set time.
6. To Lock the OSD / Power menu buttons, please follow the instructions below.
(Please note: the monitor has to be turned ON with a valid signal pre-set)
 - (a.) Press the “Menu” key; the OSD menu will open.
 - (b.) Press and hold the “Menu” key again with the OSD menu on the screen; the OSD menu will disappear. Then press the “Power” key 1 time while the menu key is still being pressed. The “Lock/Unlock” menu will appear for 3 seconds.
 - (c.) Use the “Select” key to select OSD or Power setting then set at “Lock” by pushing the “UP” or “Down” button.
 - (d.) When the “UP” or “Down” button is released, the previous setting will be saved and exit the “Lock/Unlock” menu automatically.
7. To Unlock the OSD / Power menu buttons, please follow the instructions below.
(Please note: the monitor has to be turned ON with a valid signal pre-set)
 - (a.) Press and hold the “Menu” key then press the “Power” key simultaneously; the “Lock/Unlock” menu will appear for 3 seconds.
 - (b.) Use the “Select” key to select OSD or Power setting then set at “Unlock” by pushing the “UP” or “Down” button.
 - (c.) When the “Up” or “Down” button is released, the previous setting will be saved, and the “Lock/Unlock” menu will close automatically.

Please note:

- a. When the OSD Lock function is selected, this indicates that all the buttons except the “power” button are now disabled.
- b. When the Power Lock function is selected, the “Power” key is disabled. The user cannot turn off the monitor with the “Power” key.

On-Screen Display Menus

Main OSD Menu:

ITEM	CONTENT
Contrast	The monitor luminance level control.
Brightness	The monitor backlight level control.
Auto Adjust	Fine-tune the image to full screen automatically.
Left/Right	Moving screen image horizontal position to left or right.
Up/Down	Moving screen image vertical position to up or down.
Horizontal size	The screen image horizontal dot clock adjustment.
Fine	The screen image pixel phase adjustment.
OSD Left/Right	Moving OSD menu horizontal position to left or right.
OSD Up/Down	Moving OSD menu vertical position to up or down.
OSD Time out	OSD auto-disappear time selection.
OSD Language	OSD menu language selection. (English, French, Japanese, Deutsch, Spanish, Italian, Traditional Chinese and Simplified Chinese)
Factory Reset	Factory default value restored.
RGB	Color temperature selection. (9300K, 6500K, 5500K, 7500K, User)

Appendix

Troubleshooting

If you are experiencing trouble with the display, refer to the following. If the problem persists, please contact your local dealer or our service center.

Problem: No image appears on screen.

- ▶ Check that all the I/O and power connectors are correctly and well connected as described in the “Installation” section.
- ▶ Make sure the pins of the connectors are not crooked or broken.

Problem: Partial Image or incorrectly displayed image.

- ▶ Check to see if the resolution of your computer is higher than that of the display.
- ▶ Reconfigure the resolution of your computer to make it less than or equal to 1920 x 1080.

Problem: Image has vertical flickering line bars.

- ▶ Use “Horizontal size” to make an adjustment.
- ▶ Check and reconfigure the display mode of the vertical refresh rate of your graphic card to make it compatible with the display.

Problem: Image is unstable and flickering

- ▶ Use “Fine” to make an adjustment.

Problem: Image is scrolling

- ▶ Check and make sure the VGA signal cable (or adapter) is securely connected.
- ▶ Check and reconfigure the display mode of the vertical refresh rate of your graphics card to make it compatible with the display.

Problem: Vague image (characters and graphics)

- ▶ Use “Horizontal size” to make an adjustment. If this problem still exists, use “Fine” to make an adjustment.

Warning Signal

If you see warning messages on your screen, this means that the display cannot receive a clean signal from the computer graphics card.

Below are the three kinds of Warning Signal. Please check the cable connections or contact your local dealer or our service center for more information.

No Signal

This message means that the display has been powered on but it cannot receive any signal from the computer graphics card. Check all the power switches, power cables, and VGA/DVI signal cable.

Going to Sleep

The display is under the power saving mode. In addition, the display will enter power saving mode when experiencing a sudden signal disconnecting problem.

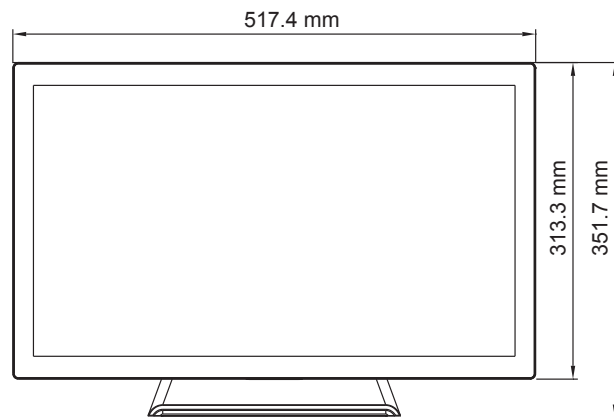
The monitor can be activated by pressing any keyboard, triggering the mouse or touching the screen.

Out of Range

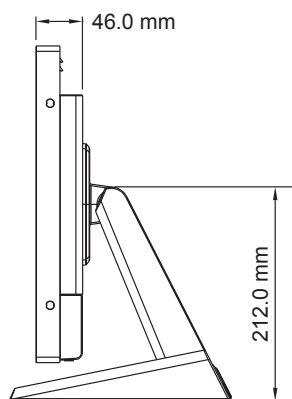
This message means that the signal of the computer graphic card is not compatible with the display. When the signal is not included in the "Video Modes" list we have listed in the Appendices of this manual, the monitor will display this message.

Product Dimensions

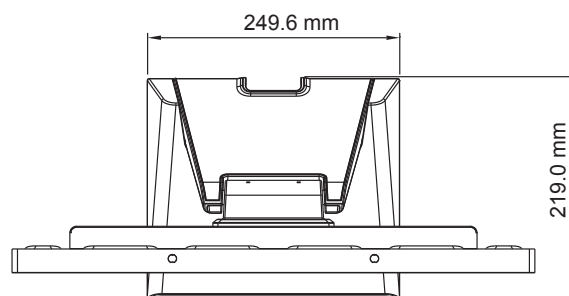
► Front View



► Side View

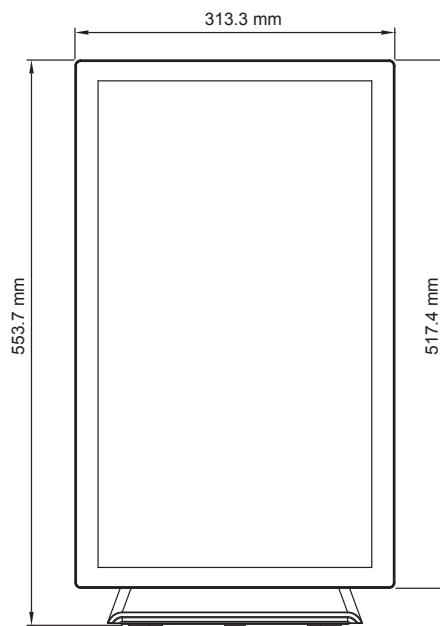


► Top View

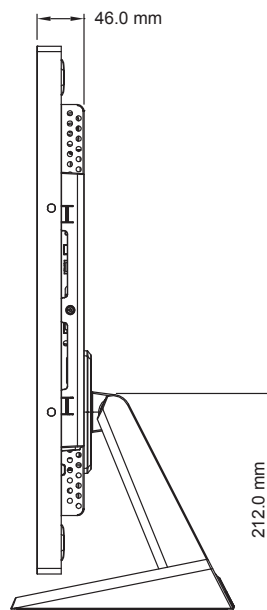


Rotate

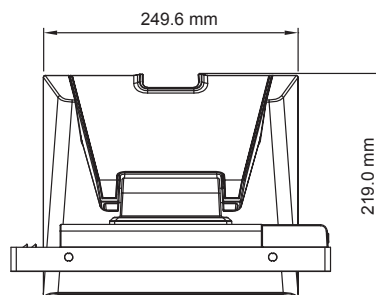
► Front View



► Side View



► Top View



Compatibility Modes

Mode	Resolution	H-Frequency(khz)	V-Frequency(hz)
IBM VGA	720X400	31.47	70
IBM VGA	640X480	31.47	60
Apple MacII	640X480	35.00	66
VESA VGA	640X480	37.86	72
VESA VGA	640X480	37.50	75
VESA SVGA	800X600	35.16	56
VESA SVGA	800X600	37.88	60
VESA SVGA	800X600	48.08	72
VESA SVGA	800X600	46.88	75
Apple Mac	832X624	49.72	75
VESA XGA	1024X768	48.36	60
VESA XGA	1024X768	56.48	70
VESA XGA	1024X768	60.02	75
VESA SXGA	1280X1024	64.00	60
VESA SXGA	1280X1024	80.00	75
VESA SXGA	1152X864	67.50	75
VESA SXGA	1280X960	60.00	60
WXGA+	1440X900	56.00	60
WXGA+	1440X900	70.60	75
WSXGA+	1680X1050	65.20	60
WSXGA+	1680X1050 (VGA only)	82.30	75
VESA WXGA	1280X768	47.776	60
WSXGA+	1920X1080	67.50	60

Touch Screen Driver Installation

Windows 7/8/10 Multi touch without driver(support by HID)

Windows® 7/8/10, VISTA, XP, 2000, CE, XP Embedded, Linux kernel 2.6.x (32 bit & 64 bit), Apple® Mac OS ,below Android 4.2.2.

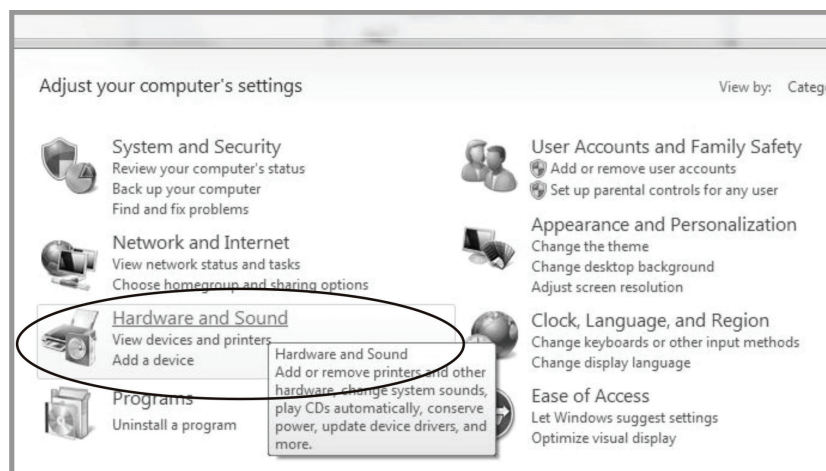
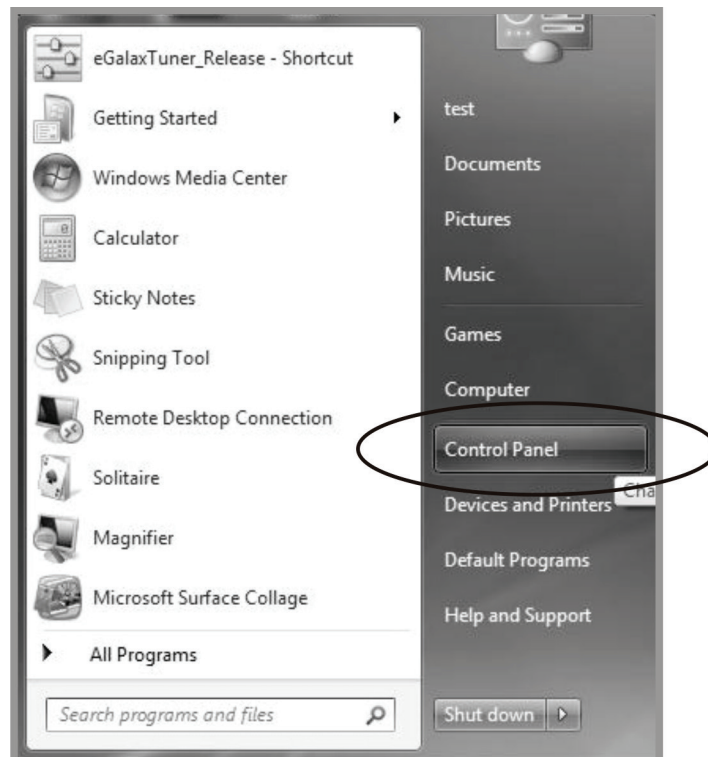
Please Note:

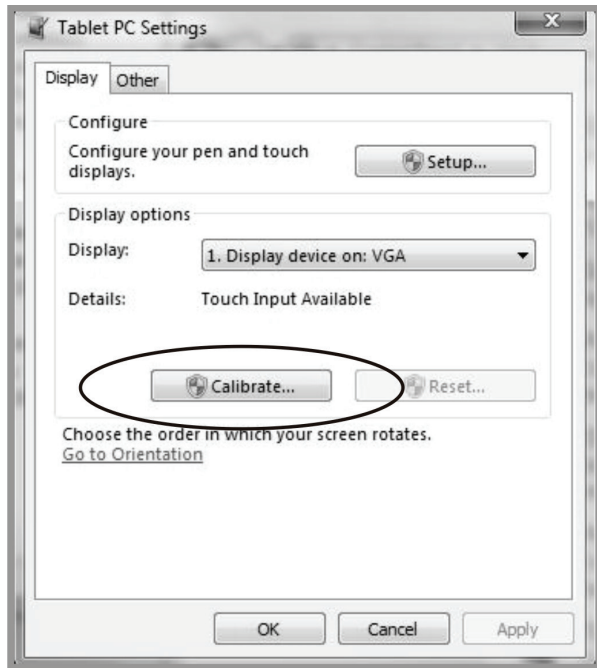
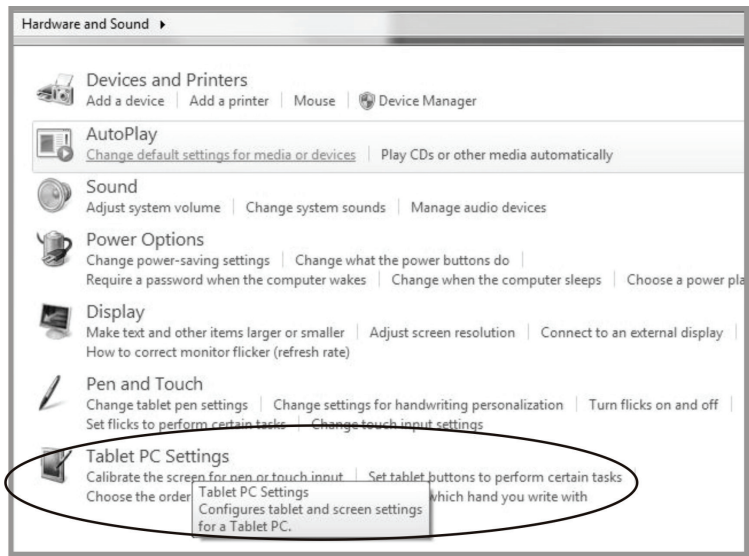
1. The PT2245PW is Microsoft® Windows® HID (Human Interface Device) compatible if you use the USB touch screen interface. No additional software driver is required for general operation of the touch screen. A calibration tool can be installed for improved touch position accuracy. See “Optional Calibration Tool Install” section for more information.
2. For PT2245PW, the system requires 15 seconds for Windows 7/8 to process the touch program while turning power on/off or plugging/unplugging USB cable.

PT2245PW Calibration Instruction:

Calibrating the touch screen in Windows 7/8:

1. Tap the Start button, Control Panel and then Hardware and Sound.
2. Under Tablet PC Settings, tap Calibrate the screen for pen or touch input.
3. On the Display tab, under Display options, tap Calibrate and then Yes to allow the program to make changes.
4. Follow the on-screen instructions to calibrate the touch screen.





PT2245PW Install Instruction:

If you are using a PC running, Windows® 7/8, VISTA, XP, 2000, follow the instructions below:

1. Power on the PC.
2. Make sure that the USB cable is connected to the computer.
3. Visit www.planar.com/support.
4. Follow the step-by-step instructions as shown on the pop-up windows.

If you are using a PC running driver Linux kernel 2.6.x (32 bit & 64 bit), follow the instructions below:

1. Power on the PC.
2. Make sure that the USB cable is connected to the computer.
3. Visit www.planar.com/support.
4. Follow the step-by-step instructions as shown on the pop-up windows.

If you are using a PC running Windows® XP Embedded, follow the instructions below:

Express:

1. Power on the computer.
2. Make sure that the USB cable is connected to the computer.
3. Be sure that your EWF is disabled. If your EWF is enabled, please disable the EWF by using the EWF Manager command.
4. Once the EWF is disabled click on the XP driver at www.planar.com/support. and follow the step-by-step instructions as shown on the pop-up windows.

Custom:

1. Power on the computer.
2. Make sure that the USB cable is connected to the computer.
3. Follow the step-by-step instructions found in the zipped file at www.planar.com/support.

If you are using a PC running Windows® CE, follow the instructions below:

1. Power on the computer.
2. Make sure that the USB cable is connected to the computer.
3. Using Platform Builder, build an image file by following the step-by-step instructions found in the zipped file at www.planar.com/support.

If you are using a PC running Linux or Apple® Mac OS, follow the instructions below:

1. Power on the computer.
2. Make sure that the USB cable is connected to the computer.
3. Follow the step-by-step instructions found in the zipped file at www.planar.com/support.

Technical Support

Cables and Accessories

To find cables and accessories for your Planar monitor, touch screen or other Planar products visit our online store at **www.PlanarOnline.com**.

Technical Support

Visit Planar at **<http://www.planar.com/support>** for operations manuals, touchscreen drivers, warranty information and access to Planar's Technical Library for online trouble shooting.

To speak with Planar Customer Support please have you model and serial number available and dial:

Planar Support

Tel: 1-866-PLANAR1 (866-752-6271) or +1 503-748-5799 outside the US.

Hours: 24 hours a day, 7 days a week.

Toll or long distance charges may apply.

Planar Systems, Inc.

Customer Service

24x7 Online Technical Support: <http://www.planar.com/support>

1195 NE Compton Drive

Hillsboro, OR 97006

Tel: 1-866-PLANAR1 (866-752-6271) or +1 503-748-5799 outside the United States.

Hours: 24 hours a day, 7 days a week

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