

Planar EverCare Lifetime Warranty

Peace-of-Mind Protection for LED Displays



The Planar® EverCare™ Lifetime Limited Warranty is designed to deliver total assurance to Planar customers while reducing their lifetime cost-of-ownership. Planar EverCare demonstrates Planar's profound confidence in our products and ability to deliver superior customer service.



**Lifetime
Warranty**



**Pixel & Subpixel
Coverage**



**Total Product
Coverage**



**Repaired in
the USA**



**Access to 24x7
Phone Support**



**Advanced
Replacement of
Certain Critical
Components**

LIFETIME TOTAL COVERAGE

The Planar EverCare Lifetime Limited Warranty is comprehensive, covering the product as long as the end customer continues to own and use the product in a fixed location. The Warranty covers:

- Entire product from controller to sub-pixel, including every component in between
- Pixels and sub-pixels – the R, G, B pixel and, individually, the R, G, and B sub-pixels
- Repair or replacement, in the USA, of any component
- Access to 24x7 phone support
- Advance Replacement of certain critical components
- May be augmented by optional Planar scheduled or on-demand SLA on-site service programs

The Planar EverCare warranty covers the following LED video walls owned and deployed in North America:

- Planar® DirectLight® Ultra Series & Planar® DirectLight® Ultra Complete™
- Planar® TVF Series & Planar® TVF Complete™
- Planar® Luxe MicroLED & Planar® Luxe

DELIVERING SUPERIOR SERVICE

Planar has been designing, building, deploying and supporting display products in Hillsboro, Oregon for nearly 40 years. During this time we have built a professional services and systems engineering organization spanning North America, backed by engineering, manufacturing and service specialists in our Oregon factory and headquarters location. Our confidence in our products, deep expertise within our team and mission to serve our customers allow us to offer and deliver this exceptional warranty.

REGISTER

Lifetime is a long time, so we need to know where your video wall is installed. Register your Planar display solution at www.planar.com/EverCare so we can best serve you and your video wall.

For more Planar EverCare Lifetime Limited Warranty details, terms and conditions, visit www.planar.com/EverCare