TakeBack Program for Institutional Customers

If you are one of our valued institutional customers, we do offer a nationwide recycling program for you when your units reach the end of their useful life. However, Planar encourages you to first explore all local options to properly recycle your products. There are many schools, municipalities, and non-profits that will take your working but otherwise obsolete units for reuse. There are also many options that you can explore to recycle non-working units in your community.

If you would like to take advantage of Planar’s TakeBack Program for Institutional Customers, please note that there is no fee for this service as long as you package and ship the units at your expense. Please note that the TakeBack program also covers the return of all original packaging. However, there will be a small fee should you require new packaging materials for the purpose of returning either the product or original packaging to Planar for disposal.

Please contact us at 1-866-204-3966 for an eWaste RMA and instructions on packaging and shipment of your product(s) and/or original packaging.

For more information, please visit our Electronic Waste Information page at: http://www.planar.com/about/green/us/