



IMPORTANT NOTICE – These terms and conditions directly affect your rights, obligations, and remedies as an end-user of Planar products. Please read and understand your rights. Use of the Planar product shall be considered acceptance of this warranty.

LX Display Product Family – Standard Warranty Overview

All Planar LX display products feature a 1-year parts and 1-year labor, limited warranty. If purchased directly from Planar or from an authorized Planar dealer, distributor, or reseller in the United States and installed and operated according to operating instructions enclosed with the unit, a defective product will be replaced with a similar product without charge if such product fails to function properly under normal use due to a manufacturing defect during the warranty period.

Features

- Standard 1 year “repair and return” warranty on all LX Displays
- Typical repair turn-around-time of 10 business days
- Repair facilities and technical support in United States and Europe

Warranty Coverage

Planar warrants its products to be free from defects in material and workmanship during the warranty period. If a Product proves to be defective in material or workmanship during the warranty period, Planar will, at its sole option, repair or replace the Product with a similar new or refurbished Product or refund the lesser of a prorata share, as determined by the remainder of the warranty period, of the then current market price or the depreciated value of the product based on the purchase price if repair or replacement is not commercially feasible.

Length of Warranty

Planar LX products are warranted for 1-year repair and return service including 1-year parts and 1-years labor. Warranty begins upon date of shipment of the Product. Warranty valid for the following product families: LX.

Who the Warranty Protects

This warranty is valid only for the first consumer purchaser.

Standard Warranty Return Procedure

As a Planar Standard Warranty customer, here is the simple procedure to follow if you have a nonfunctioning LX Display, Planar’s customer-service staff will attempt to correct any minor issues that may be causing the problem. Once Planar has determined the customer has a nonfunctioning product, Planar will arrange for return and repair of the non-functioning product.

- 1) Contact Planar via the web at (<http://www.planar.com/support>), or call (866) PLANAR1, (866.752.6271) in North America, +1-503-748-5799 in Europe. The customer must have the model number, serial number, and proof-of-purchase available.
- 2) Planar will issue a Return Material Authorization (RMA), if repair is needed.
- 3) Customer will need to return the product (as specified) to Planar Systems.



- 4) Planar will validate the defect, repair the unit, and return the unit to the customer. Planar's typical repair turn-around time is 10 business days.

At Planar's sole discretion, the customer may be charged for returned units deemed functional, or for returned units with only customer-caused damage. It is the responsibility of the customer to properly package the hardware, include all appropriate materials, and return it to the location specified by Planar customer service.

The replacement Product will assume the remainder of your original product's warranty or 90 days, whichever is greater. The Customer agrees to retain the replacement Product and that the Customer's non-working Product becomes the property of Planar.

For additional information or the name of the nearest Planar service center, contact your Planar dealer or call Planar (toll free) at 1-866-PLANAR-1 (1-866-752-6271). Contact Planar for out-of warranty options as available.

Warranty Limitations and Exclusions of LX Displays

1. Planar is unable to deliver to PO Box and FPO Box addresses.
2. The customer must provide original proofs of purchase for the LX Display.
3. Any product with a defaced, modified, or removed serial number.
4. Any product with damage, deterioration or malfunction resulting from:
 - a) Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b) Repair or attempted repair by anyone not authorized by Planar.
 - c) Any damage of the product due to shipment.
 - d) Removal or installation of the product.
 - e) Causes external to the product, such as electric power fluctuations or failure.
 - f) Use of supplies or parts not meeting Planar's specifications.
 - g) Normal wear and tear, including backlights dimming over time.
 - h) Any other cause, which does not relate to a product defect.
5. Removal, installation, and set-up service charges.

Limitation of Implied Warranties

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of Damages

PLANAR'S LIABILITY IS LIMITED TO THE COST OF ONE OF THE FOLLOWING REMEDIES: (1) REPAIR OR REPLACEMENT WITH A SIMILAR NEW OR REFURBISHED PRODUCT OR (2) REFUND OF THE LESSER OF A PRORATA SHARE OF THE CURRENT MARKET PRICE AS DETERMINED BY THE REMAINDER OF THE WARRANTY PERIOD OR

THE DEPRECIATED VALUE OF THE PRODUCT BASED ON THE PURCHASE PRICE IF REPAIR OR REPLACEMENT IS NOT COMMERCIALY FEASIBLE. THE REMEDY CHOSEN WILL BE MADE IN GOOD FAITH AND AT THE DISCRETION OF PLANAR. PLANAR SHALL NOT BE LIABLE FOR:



1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THEIR POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.
4. ANY VERBAL WARRANTY ASSURANCES MADE BY A PLANAR EMPLOYEE OR A PLANAR AUTHORIZED RESELLER THAT CONFLICTS OR ENHANCES THE WRITTEN WARRANTY INCLUDED HEREIN.
5. ANY CLAIM AGAINST PLANAR FOR DAMAGES OR INJURY RESULTING FROM PRODUCT USAGE WHILE THE VEHICLE IS IN MOTION.

Effect of Local Law

This warranty gives you specific legal rights, and you may have other rights, which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

California residents are subject to an Electronic Waste Recovery Act Fee for some service offerings.