



# Touchscreen Driver Compatibility – ELO Touchsystems and 3M

An application note for Planar products  
LA1500RTR(C), LA1710RTR(C), LA1910RTC,  
PT150M(U), PT170M(U), PT1500M(U), PT1501M(U), PT1503NT, P  
T1700M(U), PT1701M(U)

Application Note -Planar Systems, Inc.

## Software Compatibility Description

This application note applies to any user who has previously used Planar monitor model PT1503NT or any monitor using ELO Touchscreen product with a RS 232 interface.

## Touchscreen Monitors with Serial Interface

Users who are installing PT1500M, PT1501M, PT1700M, or PT1701M and using **Microsoft Windows®** XP Professional/2000 PC based operating systems the following step be completed before proceeding.

USERS MUST UNINSTALL THE EXISTING ELO TOUCH SYSTEMS SOFTWARE DRIVER VERSION 4.20, BEFORE CONNECTING THE PLANAR MONITOR or INSTALLING 3M Touchware™ driver version 5.64SR4. After the ELO TOUCH SYSTEMS SOFTWARE DRIVER VERSION 4.20 has been uninstalled, connect the RS-232 cable from your Planar monitor to the PC and then initiate the Planar /3M touchscreen software drivers.

## Touchscreen Monitors with USB Interface

Users who are installing Planar monitor models PT1500MU, 1700MU, have as an option to improve touch position accuracy to install MicroTouch™ USB HID Calibration Tool Version 7.00 with USB interface can install without first UNINSTALLING THE EXISTING ELO TOUCH SYSTEMS SOFTWARE DRIVER VERSION 4.20.

For users of Planar models LA1500RTR, LA1500RTC, LA1710RTR, PT1501MU, PT1701MU, you may INSTALL 3M Touchware™ driver version 5.64SR4 without first UNINSTALLING THE EXISTING ELO TOUCH SYSTEMS SOFTWARE DRIVER VERSION 4.20. Be sure before installing 3M Touchware™ driver version 5.64SR4 to disconnect your Planar monitor from the PC. Then install the 3M Touchware™ driver and reconnect your monitor.

This application note is limited only to the above described personal computer and display systems and software configurations. It is not a guarantee of performance nor a product warranty, either direct or implied and does not apply to any alternate systems or software revisions or configurations.

[WWW.PLANAR.COM/SUPPORT](http://WWW.PLANAR.COM/SUPPORT)

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