



# PXL2430MW

## LED Touch Monitor

### USER'S GUIDE

[www.planar.com](http://www.planar.com)

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## Operation Instructions

Thank you for purchasing the PXL2430MW dual-touch LED monitor. Please read this guide thoroughly before installation.

### **FCC RADIO FREQUENCY INTERFERENCE STATEMENT**

#### **WARNING: (FOR FCC CERTIFIED MODELS)**

This LED Monitor has been tested and found compliant with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide proper protection against harmful interference to a residential installation. This Touchscreen LED Monitor generates, uses, and can radiate radio frequency energy. Harmful interference to radio communication may be the result if it's not properly installed and used. However, there is no guarantee that interference will not occur in a particular installation. If this Touchscreen LED Monitor does cause serious interference to radio or television reception, resetting may correct it. Moreover, users are encouraged to reduce interference by doing one or more of the following:

- Reorient or relocate the receiving antenna.
- Move the Touchscreen LED Monitor and the receiver further away from each other.
- Connect the Touchscreen LED Monitor into an outlet on a circuit different from that to which the receiver is connected.
- Consult your local dealer or a qualified technician.

#### **FCC Warning:**

To assure a continued FCC compliance, a user must use a grounded power supply cord and the provided shielded video interface cable with bonded ferrite cores. Also, any unauthorized changes or modifications to this Touchscreen LED Monitor would void the user's authority to operate this device.

**Note:** If necessary, shielded interface cables and AC power cord must be used to meet the emission level limits.

## **COMMUNIQUE D'AVERTISSEMENT DE LA FCC CONCERNANT LES INTERFERENCE DE FREQUENCE RADIO: (SEULEMENT POUR MODELES CERTIFIE PAR LA FCC)**

Ce moniteur a été testé et a été trouvé conforme aux limites pour un appareil numérique de Classe B, suivant la partie 15 des règlements de la FCC. Ces limites ont été développées pour offrir une protection satisfaisante contre les interférences nuisibles dans une installation résidentielle. Ce moniteur génère, utilise et peut radier de l'énergie de fréquence radio. Ceci peut causer des interférences nuisibles à des communication radio si l'appareil n'est pas convenablement installé et utilisé. Il n'y a néanmoins aucune garantie que des interférences n'apparaîtront pas dans une installation particulière. Si ce moniteur cause de sérieuses interférences à la réception de signaux radios ou télévisées, une possibilité est de réinitialiser le moniteur. Les usagers sont aussi encouragés à corriger les interférences en appliquant une ou plusieurs des démarches suivantes:

- Réorientez ou déplacez l'antenne de réception.
- Placez le moniteur et le récepteur plus loin l'un de l'autre.
- Connectez le moniteur à une prise différente de celle à laquelle le récepteur est connecté.
- Consultez votre revendeur local ou un technicien qualifié.

### **Avertissement de la FCC:**

Pour assurer une conformité continue au règlements de la FCC, l'utilisateur doit utiliser un cordon d'alimentation mis à terre et le câble d'interface vidéo protégé avec noyaux en ferrite, fourni avec l'appareil. Chaque modification ou changement non-autorisé appliqué à ce moniteur peut faire perdre à l'utilisateur son droit d'opération de cet appareil.

**Note:** Si nécessaire, des câbles d'interface protégés et un cordon d'alimentation alternante doivent être utilisés pour être conforme aux limites d'émission.

### **Important Waste Disposal Information**

Please recycle or dispose of all electronic waste in accordance with local, state, and federal laws. Additional resources can be found online at <http://www.planar.com/about/green/>.

The crossed-out wheellie bin symbol is to notify consumers in areas subject to Waste Electrical and Electronic Equipment (WEEE) Directive 2012/19/EU that the product was placed on the market after August 13, 2005 and must not be disposed of with other waste. Separate collection and recycling of electronic waste at the time of disposal ensures that it is recycled in a manner that minimizes impacts to human health and the environment. For more information about the proper disposal of electronic waste, please contact your local authority, your household waste disposal service, or the seller from whom you purchased the product.



## Unpacking Instructions

- Move the LED Monitor out of the package and take off the plastic bag and Polystyrene Foam.
- Pull the base from Parallel versus Panel to Vertical.
- Adjust the Panel between 0° leaning forward and 20° leaning backward.

## Safety Precautions

Follow all warnings, precautions and maintenance as recommended in this user's manual to maximize the life of your unit.

### **Do:**

- Turn off the product before cleaning.
- Touch screen surface may be cleaned using a soft clean cloth moistened with mild window glass commercial cleaners or 50/50 mixture of water and isopropyl alcohol.
- Use a soft cloth moistened with mild detergent to clean the display housing.
- Disconnect the power plug from AC outlet if the product is not going to be used for an extended period of time.

### **Don't:**

- Do not touch the LED Display screen surface with sharp or hard objects.
- Do not use abrasive cleaners, waxes or solvents for your cleaning.
- Do not operate the product under the following conditions:
  - Over 16 hours per day.
  - Extremely hot, cold or humid environment.
  - Areas susceptible to excessive dust and dirt.
  - Near any appliance generating a strong magnetic field.
  - In direct sunlight.
- If smoke, abnormal noise or odor emits from your Touchscreen LED Monitor, remove the power cord immediately and call your service center.
- Never remove the rear cover of your Touchscreen LED Monitor. The display unit inside contains high-voltage parts and may cause electric shock.
- Never try to repair your Touchscreen LED Monitor yourself. Always call your service center or a qualified technician to fix it.
- Due to safety concerns, if the VESA mounting kit is purchased separately, please make sure the mounting kit is UL-listed, and replaceable only by service personnel.

## Consignes de sécurité

Respectez tous les avertissements, les précautions et conseils d'entretien recommandés dans ce manuel de l'utilisateur pour maximiser la durée de vie de votre appareil.

### **A faire :**

- Éteindre le produit avant de le nettoyer.
- La surface de l'écran tactile peut être nettoyée avec un chiffon doux et propre imprégné d'un nettoyant doux du commerce pour vitres ou d'un mélange à 50/50 d'alcool isopropylique et d'eau.
- Utilisez un chiffon doux imprégné d'un détergeant doux pour nettoyer le carter de l'affichage.
- Débranchez la fiche d'alimentation de la prise de courant secteur si le produit ne doit pas être utilisé pendant une période prolongée.

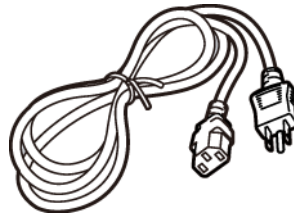
### **A ne pas faire :**

- Ne touchez pas la surface de l'écran LED avec des objets coupants ou durs.
- N'utilisez pas des produits de nettoyage abrasifs, de la cire ou des solvants pour le nettoyage.
- N'utilisez pas le produit dans les conditions suivantes :
  - Plus de 16 heures par jour.
  - Environnement extrêmement chaud, froid ou humide.
  - Endroits poussiéreux ou sales.
  - Près d'appareils générant un fort champ magnétique.
  - Sous la lumière directe du soleil.
- Si de la fumée, un bruit anormal ou une odeur s'échappait de votre moniteur LCD LED, débranchez immédiatement le cordon d'alimentation et appelez votre centre de réparation.
- Ne retirez jamais le couvercle arrière de votre moniteur LCD LED. L'unité d'affichage contient des éléments où circule un voltage élevé et présentant un risque d'électrocution.
- N'essayez jamais de réparer vous-même votre moniteur LCD LED. Faites toujours appel à votre centre de service ou à un technicien qualifié pour toute réparation.
- Pour des raisons de sécurité, si vous achetez séparément le kit de fixation VESA, assurez-vous que celui-ci est certifié UL, et qu'il peut être remplacé uniquement par un technicien qualifié.

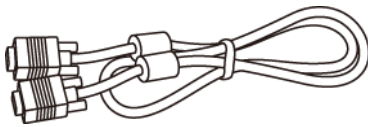
## Package Overview



Touchscreen LED Monitor



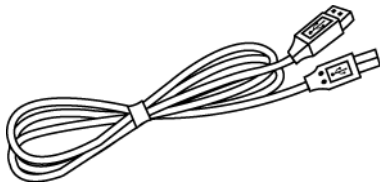
Power Cord



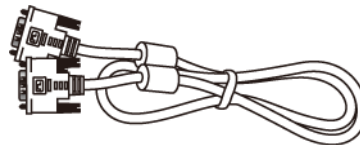
VGA Signal Cable



Audio-in Cable



USB Cable (A to B)

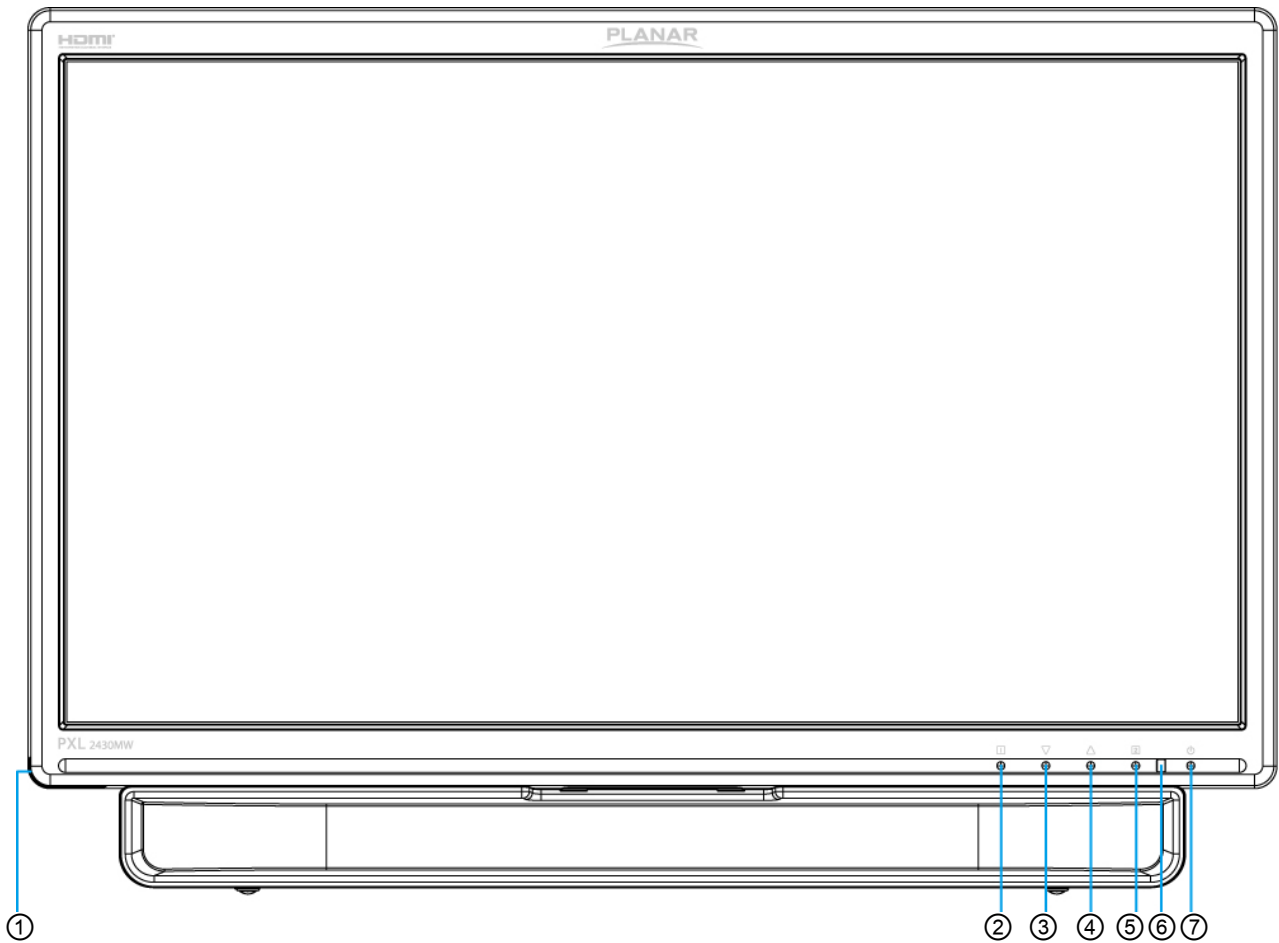


DVI Cable



User's Guide

## Front View of the Product

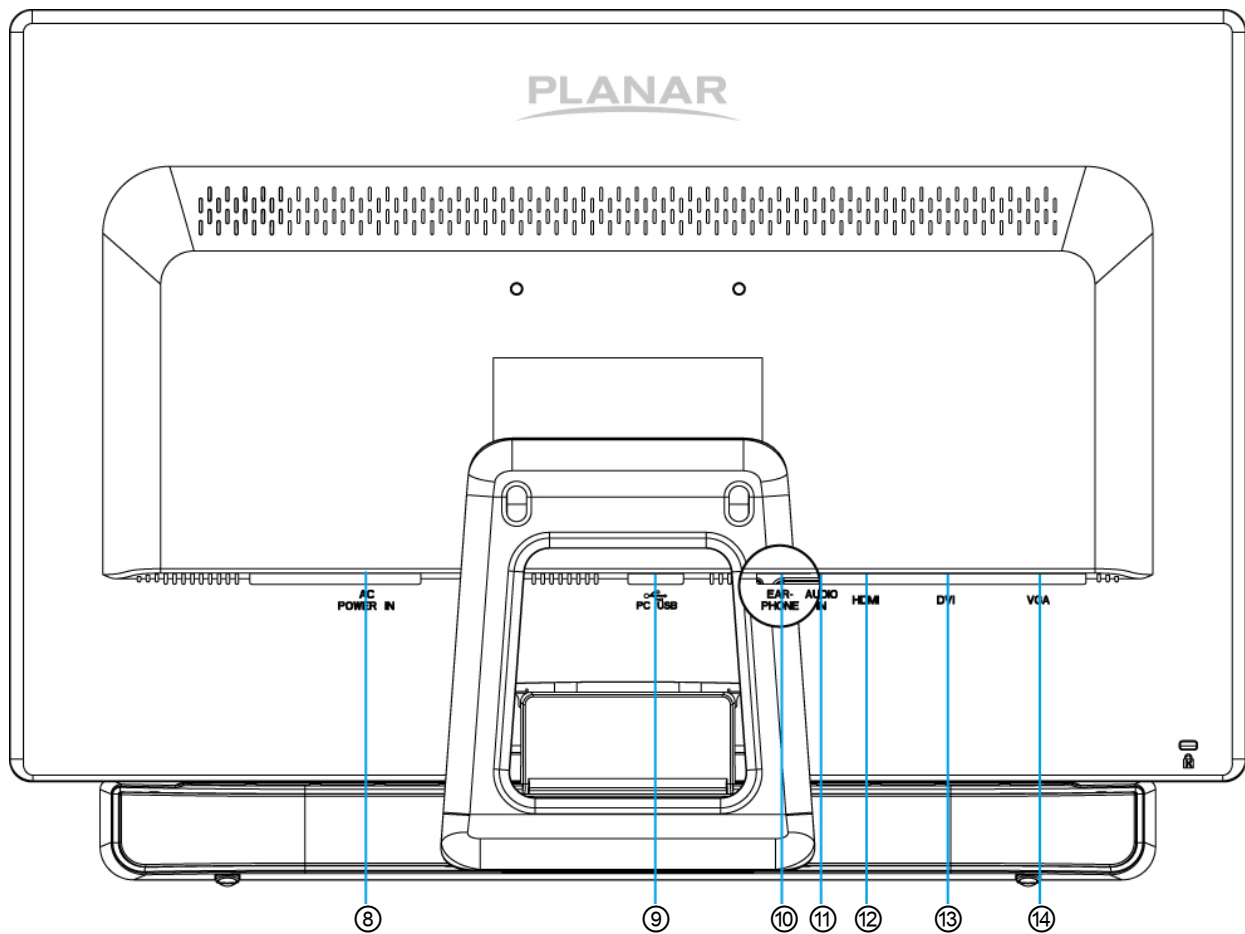


①	Touch Pen Slot
②	OSD Turn On/ Off
③	AUTO IMAGE ADJUST / Scroll Down/ Adjust Decrease
④	Blue Light/ Scroll UP/ Adjust Increase
⑤	Input select/ Confirm Selection
⑥	LED Indicator
⑦	Power On/ Off

\* Hot keys Instructions please see "Using the OSD Menu" on page 7.



## Rear View of the Product

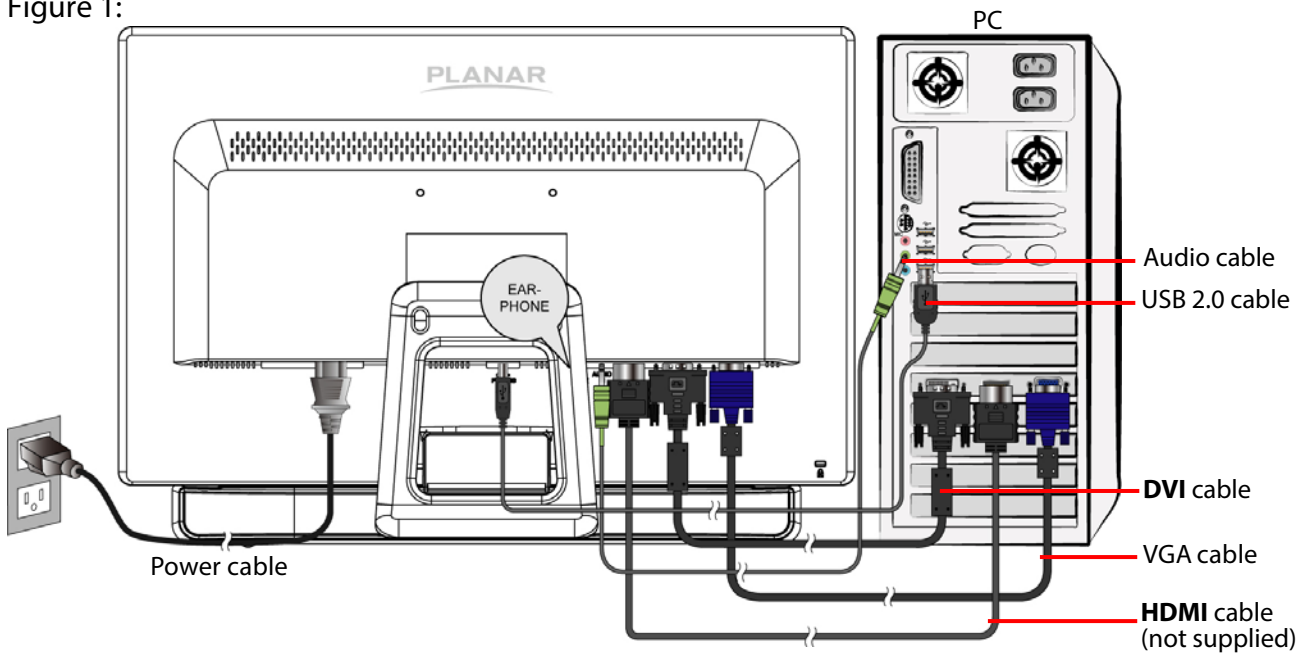


⑧	Power Input
⑨	USB - Type A to B
⑩	Headphone Jack
⑪	Audio Input
⑫	HDMI input (HDMI 19 pin)
⑬	DVI Input (DVI 24 pin)
⑭	VGA Input (D-Sub 15 pin)

## Quick Installation

1. Connect either VGA, DVI or HDMI Video Source from the monitor to the computer. Make sure both monitor and computer are powered OFF.
2. Connect the audio cable from audio output of computer to the audio input of the monitor.
3. Connect the USB cable from the computer to the monitor.
4. Connect power cord to a properly grounded AC outlet, and then to the monitor.
5. Power-ON computer and then POWER-ON the monitor.
6. Set the timing mode on your computer. Recommended resolution and refresh rate is 1920 x 1080 @ 60Hz.

Figure 1:



## Basic Operation and Calibration/Reset Instructions

Before using the Touchscreen LED Monitor:

- Connect external equipment properly.
- Insert the power plug, and the power LED indicator will light orange.

### Power On/Off

To turn the Touchscreen LED Monitor on/off:

Press **POWER** button on the front. The power LED indicator light will be blue when the Touchscreen LED Monitor is on.

### Using the OSD Menu

Use OSD menus to adjust settings by using the menu button on the front of the Touchscreen LED Monitor.

1	Displays main menu
	Exits from OSD menu
2	Selects between VGA, DVI, HDMI or Auto mode
▼	Select the desired item when in OSD menu
	When not in OSD menu, directly enters BRIGHTNESS Menu, press 3 seconds enters AUTO IMAGE ADJUST
▲	Select the desired item when in OSD menu
	When not in OSD menu, directly toggles Blue Light. (OFF, VIDEO, WEB BROWSING, READING, LOW LIGHT)
▼ + ▲	Recalls both Contrast and Brightness (when not in OSD menu)

### OSD Lock Out Function

When Touchscreen LED Monitor is in normal mode, the “OSD Lock Out” function can be enabled.


**Option 1:** OSD lock – all 4 buttons are locked except the “POWER” button.

Press and hold the 1 button and the ▲ button for 3 seconds to lock the OSD buttons.

The Touchscreen LED Monitor will show an “OSD Lock Out” message for 3 seconds and the message will disappear automatically.



Repeat this step to unlock.

**Option 2:** OSD & Power button lock – all 5 buttons including the “POWER” button are locked. Press and hold the  button and the ▼ button for 3 seconds to lock all 5 buttons.

The Touchscreen LED Monitor will show a “Lock Out” message for 3 seconds and the message will disappear automatically.



Repeat this step to unlock.

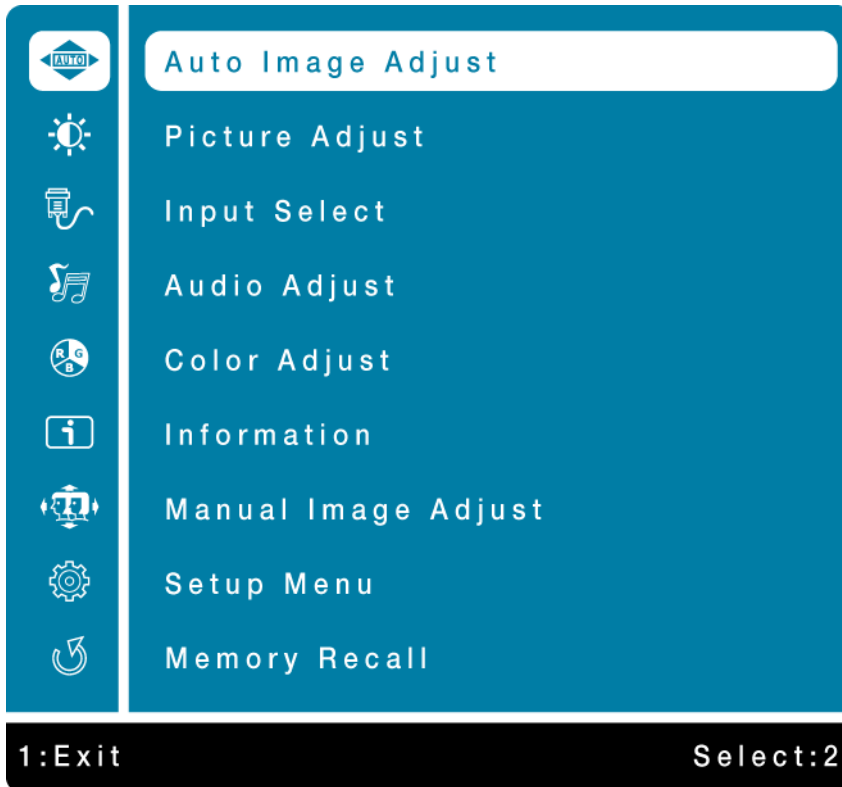
### **PXL2430MW Calibration/Reset Instructions:**

The PX2430MW is available with USB connection. It is Microsoft® Windows® 7 HID (Human Interface Device) compatible if you use the USB touch screen interface. No additional software driver is required. Calibration is a simple process and can be invoked by running Tablet PC Settings from Control Panel and clicking the Calibrate button.

Click the **Reset** button to reset the touchscreen to the factory calibration settings. To reset the existing calibration data, click "Reset" in the Tablet PC Settings window.

## Advanced Operation—OSD Menu

You can use the OSD menu to adjust various settings for your Touchscreen LED Monitor. Press the **1** button to display the OSD Menu, and use **▲ ▼** to select the desired OSD menu.



### Short Cuts Function from the button(s)



**Auto Image Adjust:** To auto adjust Horizontal Position, Vertical Position, Phase (Fine Tune) and Clock (H. Size) of the screen.



**Contrast:** To adjust the foreground white level of screen image.  
**▲:** increase contrast, **▼:** decrease contrast.

**Brightness:** To adjust the luminance of the video.  
**▲:** increase brightness, **▼:** decrease brightness.

**ECO Mode:** Allows the user to turn the ECO On or Off. Contrast and Brightness adjustment disabled when ECO is active.

**Over Drive:** Allows the user to turn the Over Drive On or Off. Improve the quality of the motion pictures.



**Input Select:** When Input Select is pressed, change Input signal to VGA, DVI, HDMI or Auto.



**Audio Adjust:** To adjust the audio functions.

**Volume:** To adjust the volume of speaker output.

**Mute:** To turn the Mute ON/OFF.

**Audio Input:** When in HDMI input, select where the audio source comes from Line-In or HDMI.



**Color Adjust:** To select the color for improving brightness and color saturation between Cool, Normal, Warm, User Color and Preset Mode.

**Cool:** Adds blue to screen image for cooler white.

**Normal:** Adds red to screen image for warmer white and richer red.

**Warm:** Adds green to screen image for a darker color.

**User Color:** Individual adjustments for red (R), green (G), blue (B).

1. Press button **2** to select the desired color.

2. Press **▼** or **▲** button to adjust selected color.

**Preset Mode:** Provides an optimum display environment depending on the contents displayed. It contains 5 user-selectable presets.

- **Standard** is for general windows environment and monitor default setting.
- **Game** optimized for PC game environment.
- **Cinema** optimized for movie and video environment.
- **Scenery** optimized for displaying outdoor scenery images.
- **Text** optimized for text editing and viewing in a word processing environment.



**Information:** To display the information, regarding the current input signal coming from the graphic card in your computer.

**Note:** See your graphic card user guide for more information about changing the resolution and refresh rate.



**Manual Image Adjust:** To manually adjust the H. / V. position, Clock, Phase, Sharpness and Video Mode adjust.

**H. / V. Position:** To adjust the horizontal and vertical position of the video.

**H. Position:** **▲**: move screen to the right, **▼**: move screen to the left.

**V. Position:** **▲**: move screen up, **▼**: move screen down.

**Clock:** To adjust the width of the screen image.

**▲**: increase the width of screen image, **▼**: decrease the width of screen image.

**Phase:** To adjust the delay time of data and clock.

Press **▲** or **▼** to adjust to your preference.

**Sharpness:** To adjust the clarity of a non-Full HD Resolution (1920x1080) signal with **▼**

or ▲ button.

**Video Mode Adjust:** To select the video mode from Full Screen or Aspect Ratio.

**Aspect Ratio:** To select input timing image size.

**Full Screen:** To select full-screen size image.

**BLUE LIGHT REDUCER:** To decrease the blue light emitted from the display to reduce the risk of blue light exposure to your eyes. (Contrast, Color Temperature-Cool, Normal, Warm, User Color and Picture Mode adjustment will be disabled when Blue Light Reducer is active.)

Press ▲ or ▼ key to adjust the Blue Light Reducer strength.

- VIDEO – Ideal for watching videos (15% reduction)
- WEB BROWSING – Ideal for web browsing (30% reduction)
- READING – Ideal for reading (50% reduction)
- LOW LIGHT – Ideal for low ambient lighting environments (70% reduction)



**Setup Menu:** To set up Language Select, OSD Position, OSD Time Out, OSD Background and Power Indicator.

**Language Select:** To allow users to choose from available languages.

**OSD Position:** Press ▼ or ▲ button to select between horizontal and vertical OSD Position adjustment.

**OSD H. Position:** To horizontally adjust the OSD position.

▲: move OSD to the right, ▼: move OSD to the left.

**OSD V. Position:** To vertically adjust the OSD position.

▲: move OSD up, ▼: move OSD down.

**OSD Time Out:** To automatically turn off On Screen Display (OSD) after a preset period of time.

**OSD Background:** Allows the user to turn the OSD background On or Off.

**Power Indicator:** Allows the user to turn the LED Indicator On or Off.



**Memory Recall:** To recall factory settings for Video & Audio controls.

Press button **2** to select the Memory Recall menu option.

## Supporting Timing Modes

STANDARD	RESOLUTION
VGA	720 x 400 @ 70Hz
VGA	640 x 480 @ 60Hz
MAC	640 x 480 @ 67Hz
VESA	640 x 480 @ 72Hz
VESA	640 x 480 @ 75Hz
VESA	800 x 600 @ 56Hz
VESA	800 x 600 @ 60Hz
VESA	800 x 600 @ 72Hz
VESA	800 x 600 @ 75Hz
MAC	832 x 624 @ 75Hz
VESA	1024 x 768 @ 60Hz
VESA	1024 x 768 @ 70Hz
VESA	1024 x 768 @ 75Hz
VESA	1280 x 960 @ 60Hz
VESA	1152 x 864 @ 75Hz
MAC	1152 x 870 @ 75Hz
VESA	1280 x 1024 @ 60Hz
VESA	1280 x 1024 @ 75Hz
VESA	1440 x 900 @ 60Hz
CVT	1400 x 1050 @ 60Hz
VESA	1600 x 1200 @ 60Hz
VESA	1680 x 1050 @ 60Hz
VESA	1920 x 1080 @ 60Hz

### Note:

1. DVI and HDMI supports 480i, 480p, 576i, 576p, 720p, 1080i, and 1080p.
2. Simultaneously press **1** and **2** keys on monitor panel to switch between similar PC timings.

#### Similar PC Timing on list below:

- 720 x 400 @ 70Hz / 640 x 400 @ 70Hz
- 720 x 480 @ 60Hz / 640 x 480 @ 60Hz
- 1400 x 1050 @ 60Hz / 1680 x 1050 @ 60Hz

**Warning:** Do not set the graphic card in your computer to exceed these maximum refresh rates. Doing so may result in permanent damage to your monitor.

**Avertissement :** Ne réglez pas la carte graphique de votre ordinateur en dépassant ces taux de rafraîchissement maximaux. Si vous le faites, cela va irrémédiablement détériorer votre moniteur.



## Technical Information

<b>Panel</b>	23.6" TFT (with LED backlight)
<b>Power Management</b>	On: 21 Watts (typical), 40 Watts (maximum) Standby Mode: < 0.5 Watt Off: < 0.5 Watt
<b>Displayable Resolution</b>	Full HD 1920 x 1080 max. Vertical Frequency 60Hz max.
<b>Pixel Dimension</b>	0.2715 x 0.2715 mm
<b>Display Color</b>	16.7M
<b>Tilt</b>	4° (+3/-3) ~ 40° (+3/-3)
<b>Active Display Area</b>	521.28 mm x 293.22 mm
<b>Temperature</b>	Operating: 0°C ~ +40°C Storage: -20°C ~ + 60°C
<b>Compliance</b>	FCC-B, CE, UL/cUL
<b>Power</b>	Input Voltage AC100-240 V
<b>Amplifier spec.</b>	2W x 2
<b>Touchscreen Technology</b>	Optical Touch
<b>Touchscreen Interface</b>	USB
<b>Touch Method</b>	Finger(s) and stylus input
<b>Supported O/S</b>	Microsoft Windows® 7

## Wall-Mount Installation Instructions

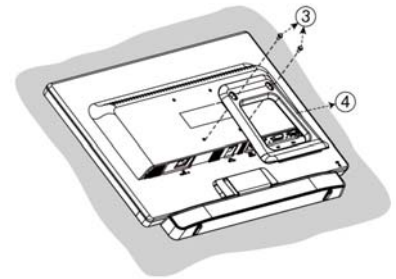
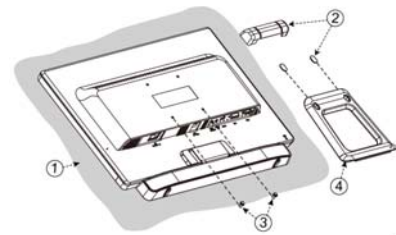
### Wall Mount Arm not included

Turn the power OFF then disconnect the cables from the Touchscreen LED Monitor before performing the procedure below.

1. Lay the Touchscreen LED Monitor face down on a soft surface.
2. Remove 2 screws holding the stand to the hinge.
3. Remove the stand.
4. Follow instructions included with the Wall Mount kit.

### NOTE

100mmx100mm VESA hole pattern (n=4), M4, pitch =0.7 mm



100mm x 100mm Screw Mounting Options

## **Troubleshooting**

### **No power**

- Make sure A/C power cord is securely connected to the power adapter and the power supply is firmly connected to the Touchscreen LED Monitor.
- Plug another electrical device into the power outlet to verify that the outlet is supplying proper voltage.
- Make sure all signal cables are installed.

### **Power on but no screen image**

- Make sure the video cable supplied with the Touchscreen LED Monitor is tightly secured to the video output port on back of the computer. If not, tightly secure it.
- Adjust brightness.

### **Wrong or abnormal colors**

- If any colors (red, green, blue) are missing, check the video cable to make sure it is securely connected. Loose or broken pins in the cable connector could cause an improper connection.
- Connect the Touchscreen LED Monitor to another computer.

### **Burn-In**

- LED/LCD displays are subject to screen burn in (image retention). It's not recommended to have a static image on the LCD/LED for more than 4 hours.

## **Planar Support**

### **Cables and Accessories**

To find cables and accessories for your Planar monitor, touch screen or other Planar products visit our online store at [www.PlanarOnline.com](http://www.PlanarOnline.com).

### **Technical Support**

Visit Planar at <http://www.planar.com/support> for operations manuals, touchscreen drivers, warranty information and access to Planar's Technical Library for online trouble shooting. To speak with Planar Customer Support please have your model and serial number available and dial:

### **Planar Support**

Tel: 1-866-PLANAR1 (866-752-6271) or +1 503-748-5799 outside the US.

Hours: 24 hours a day, 7 days a week.

Toll or long distance charges may apply.

## **Planar, a Leyard company**

Customer Service

24x7 Online Technical Support: <http://www.planar.com/support>

1195 NW Compton Drive

Beaverton, OR 97006-1992

Tel: 1-866-PLANAR1 (866-752-6271), or +1 503-748-5799 outside the United States,

Hours: 24 hours a day, 7 days a week

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