Clarity MX46HD and MX55 LCD Video Wall Quick Start Guide
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RoHS Compliance Statement
The Clarity Matrix Video Walls are fully RoHS compliant.

ADA Compliance Statement
The Clarity Matrix Video Walls are compliant with the Americans with Disabilities Act.

Part Number: 020-1220-00A
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Introduction

The Clarity Matrix LCD Video Wall System uses cutting edge technology to provide a video wall solution using commercial-grade 46” and 55” full high definition (FHD) LCDs in a tiled application. The narrow-bezel results in a 5.7mm pixel-to-pixel gap between images on adjacent panels in a video wall. Each LCD module is an HDTV format with a 1920 x 1080 resolution. Each LCD module has a 3.6” installed depth and has an aspect ratio of 1.77 (16:9). It accepts a wide range of input DVI signals from VGA to UXGA.

The EasyAxis™ mounting system supports landscape and portrait orientation, free-standing wall deployment and flying wall applications. Because the panels are self-supporting, Clarity Matrix can support unlimited stacking height.

Caution: This manual is intended for use by qualified service persons and end users with experience installing LCD displays.
Safety Information

This display was designed with safety in mind. If you don't heed the safety warnings and cautions, you could get hurt. The safety warnings are on stickers in various places in and on the display.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use any of the Clarity Matrix LCD Video Wall products near water.
6. Clean the LCD screens with an LCD screen cleaner or LCD wipes.
7. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
8. Do not defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for the replacement of the obsolete outlet.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from any of the Clarity Matrix LCD Video Wall products.
10 Only use the attachments/accessories specified by the manufacturer.

11 Unplug all Clarity Matrix LCD Video Wall products during lightning storms or when unused for long periods of time.

12 You must follow all National Electrical Code regulations. In addition, be aware of local codes and ordinances when installing your system.

13 Refer all servicing to qualified service personnel. Servicing is required when any of the Clarity Matrix LCD Video Wall products have been damaged in any way, such as the AC power cord or plug is damaged, liquid has been spilled or objects have fallen into a product, the products have been exposed to rain or moisture, do not operate normally or have been dropped.

14 Keep the packing material in case the equipment should ever need to be shipped.

15 Wall mounts must be secure. The wall must be strong enough to hold all LCD modules, brackets and cables. Each MX46HD weighs about 39lbs (17.7kg) and each MX55 LCD module weighs about 50lbs (23kg). With protective optically bonded glass, the MX46HD LCD module weighs about 49lbs (22.2kg) and the MX55 LCD module weighs about 65lbs (29kg).

16 Slight pressure on the LCD will cause distortion of the image. Heavier pressure will cause permanent damage. Clarity Matrix Video Walls should be mounted where viewers cannot touch the screen or insert small objects in the openings that will create hazards by contacting bare conductive parts.

Caution: The front polarizer is soft and subject to scratches from sharp objects.

17 The polarizer is a thin sheet of film laminated to the outside layer of glass on the LCD screen. Take care when handling items near the screen.

Caution: This product contains a lithium battery. There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of the battery according to the instructions on the next page.

Important EMC Information

In order to meet Electromagnetic Compatibility (EMC requirements), the installer will need to add one clip on ferrite bead to the 24VDC power cable near each LCD.
Information

Disposal of old Electrical & Electronic Equipment (Applicable throughout the European Union and other European countries with separate collection programs)

This symbol found on your product or on its packaging indicates that this product should not be disposed of as household waste when you wish to dispose of it. Instead, it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product. The recycling of materials will help conserve natural resources.
Recommended Usage

In order to get the most out of your LCD modules, use the following recommended guidelines to optimize the display.

Burn-In Versus Temporary Image Retention

Burn-in causes the screen to retain an image essentially forever, with little or no way to correct the problem. Under normal use, an LCD module will not experience burn-in, as plasma displays do, nor will it retain images in any way.

Normal use of an LCD module is defined as displaying continuously changing video patterns or images. However, LCD modules can experience temporary image retention when recommended usage guidelines are not followed.

What is Temporary Image Retention?

Temporary image retention (TIR) can occur when a static image is displayed continuously for extended periods of time. An electrical charge differential may build up between the electrodes of the liquid crystal, which causes a negative-color video image (color-inverted and brightness-inverted version of the previous image) to be retained when a new image is displayed. This behavior is true for any LCD device from any LCD manufacturer.

TIR is not covered under warranty. See standard warranty terms and conditions for details. Here are some guidelines to help you avoid TIR:

- Use the LCD module to show a screen saver, moving images or still pictures that change regularly. When using high-contrast images, reposition the images frequently.
- Turn off the LCD module when it is not in use. There are a few ways to do this automatically:
  - To use the LCD module’s real-time clock, see "Setting the Clock/Scheduling an Event" on page 55.
  - To use your source computer’s Power Options Properties, set up your computer to turn off the display when not in use. You also need to check the DPMS checkbox and set the DPMS DELAY box in the BACKLIGHT SETTINGS menu (MAIN MENU > ADVANCED OPTIONS > BACKLIGHT SETTINGS).
  - To use RS232 commands, see "RS232 Communication" on page 69.

**Caution:** For optimal performance, we suggest turning off the backlight power on the Matrix MX for four hours per day.
Normal Use Thermal Guidelines

Normal use of the LCD module, Quad controller module and power supply module are defined as operating in the open air to prevent heat buildup, and without direct or indirect heat sources such as lighting fixtures, heating ducts, or direct sunlight that can cause the modules to experience high operating temperatures. For all modules, do not block fans or ventilation openings. If the LCD module will be installed in a recessed area with an LCD surround or enclosure, ensure adequate openings are applied for proper air flow and ventilation.

At 2000 meters or below, the maximum ambient operating temperature for the LCD module cannot be above 35º C nor below the minimum ambient operating temperature of 0º C. For the Quad controller module and power supply module, the maximum ambient operating temperature cannot be above 45º C nor below the minimum ambient operating temperature of 0º C. If one of these conditions exists, it is up to the installer to ensure that module placement is changed, thermal shielding is provided and/or additional ventilation is provided to keep the display within its nominal operating parameters.

Cooling Requirements

For optimal performance, active cooling by the installer should be planned for when the ambient temperature at the top of the wall is predicted to be above the specified ambient temperature for the panel. Cooling may be done behind the displays and depending on the wall configuration, it may be helpful to place air ducts (AC) at every third display tall.
System Architecture

The Clarity Matrix Video Wall has three main electronic components: the LCD module, power supply module and the Quad controller module. The LCD module has a removable interface board, which connects to the off-board power supply and Quad controller modules. Using external modules produces less heat and allows for reduced and/or easier service of the LCD module itself.

Some basic points to keep in mind:

- Each Quad controller module controls up to four LCDs
- Modules are linked together by RS485 cables
- The first processor in the A Quad controller module (A1) is the master processor
- The master processor takes in the input from the IR remote sensor and/or the host RS232 commands
EasyAxis Mounts, General Description

Planar-supplied mounts are used to secure the Clarity Matrix Video Wall for display. Follow these instructions carefully.

Keep in mind the following general installation guidelines:

- Prior to installation, make sure you know where all of the mounting points are located.
- Follow all safety precautions outlined in this manual.
- Verify the parts received with the list shown in this manual.

The following example shows the connections for a basic video wall.
Matrix Video Wall

The Clarity Matrix LCD Video Wall consists of several different modules. These are described in more detail on the following pages.

LCD Modules

The LCD module is composed of a basic LCD without a cosmetic enclosure but with a mechanical subframe for mounting. The LCD module incorporates a simple interface board designed to distribute off-board power, video and control signals to the LCD module, keeping depth, weight, heat and points of potential failure to a minimum. The LCD blade-style module incorporates a bracket that is perfectly paired with the EasyAxis mount. The LCD module includes EasyAxis adjustment cams that facilitate precise six-axis alignment ensuring uniform, minimized image-to-image gap.

Note: This shows a rear picture of the MX55. The rear of MX46HD will look different.
LCD Mounting Structure

The EasyAxis mounting system simplifies the task of installing and aligning the LCD modules while allowing for efficient in-wall service. EasyAxis is designed to be attached to a wall, used with optional free-standing bases or secured overhead in a flying configuration. When assembled, horizontal and vertical connection brackets ensure that each mount is perfectly spaced from its neighbor in the video wall. The mount system also incorporates a service mode to accommodate front and rear in-wall repair of any LCD module in the video wall.
Note: This drawing shows portrait LCD mounts for the MX55. See "Matrix Dimensions" on page 173 for complete drawings of the MX55 and the MX46HD.

EasyAxis mounts are designed to facilitate the thinnest profile LCD video wall. The combination of the mount plus the Matrix LCD module’s “blade” design results in video walls that measure 3.6 inches in depth, screen to wall.
Off-Board Equipment and Components

To reduce heat issues and to make servicing of the video wall easier, the two main Matrix components are modules that are separate from the LCD module itself. The Quad controller modules and power supply modules can be housed in an equipment rack that is typically situated away from the video wall itself.

Quad Controller Module

The Quad controller module contains four microprocessors, each of which manages the video information flowing to one LCD module. The Quad controller module routes up to four digital source inputs to the LCDs. For more information about what the different LEDs on the front of the Quad controller module mean, see "Quad Controller Status LEDs" on page 58.

Front View

Rear View
Power Supply Module

The power supply module provides power for up to four LCDs and one Quad controller module.

Front View

Rear View

Depending on your configuration, these two outlets may be covered.
Installing a Clarity Matrix LCD Video Wall

This section explains how to install a Clarity Matrix Video Wall. We suggest that you read this entire section before you attempt to install the wall.

Before You Begin

Make sure you have all the items in the following lists before you begin unpacking and installing your Clarity Matrix Video Wall(s).

Tools/Equipment List

Depending on your installation, you may need one or more of the following items:

- Drill and bits
- Nut drivers
- Pencil
- 3mm hex key
- M6 (#1/4-20) wrench
- String/string level
- Digital/laser level
- Ladders/lift
- Back brace
- Stud finder (if hanging LCD modules on a wall)
- Quad controller module address adjustment tool (included in your accessory kit)

Other Things You May Need

- LCD screen cleaner or LCD wipes - available at most electronics stores
- At least two capable people to lift LCD modules into place
Plan Your Installation

You should have a detailed plan of how the Clarity Matrix Video Wall is to be configured. The plan should include calculations for the following:

- Floor/wall load. Make sure the floor/wall is strong enough to support the weight of the whole Matrix system.
- To determine the total power consumption, you will need to calculate the size of the wall first.
- The minimum space above the top LCD row for installation and servicing clearance is 5”. For passive cooling, it is recommended that a minimum of 8-10” of top clearance is provided. This can be reduced if the LCD array is actively cooled or open in the back and may need to be increased for very high walls.
- Access to both sides of the Quad controller modules and the power supply modules.
- Ventilation and cooling requirements. Although most of the heating elements are not in the LCD itself, it is still important that you have proper cooling and ventilation for the entire Clarity Matrix Video Wall and its off-board components.
- Power consumption of each individual component and the power consumption of the overall wall.

<table>
<thead>
<tr>
<th>Component</th>
<th>Typical</th>
<th>Maximum</th>
<th>BTU Calculation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply module</td>
<td>60W</td>
<td></td>
<td>60W x 3.42 = 205.2 BTU</td>
</tr>
<tr>
<td>Quad controller module</td>
<td>55W</td>
<td></td>
<td>55W x 3.42 = 188.1 BTU</td>
</tr>
<tr>
<td>MX46HD LCD module</td>
<td>115W</td>
<td>150W</td>
<td>115W x 3.42 = 393.3 BTU</td>
</tr>
<tr>
<td>MX55 LCD module</td>
<td>156W</td>
<td>212W</td>
<td>156W x 3.42 = 533.5 BTU</td>
</tr>
</tbody>
</table>

To calculate the overall power consumption of the wall, add the wattage of the power supply module, plus the Quad controller module, plus four LCDs per power supply module. For example, using the table above for a 2 x 2 video wall, you would have the following calculation:

- 60W (Power supply module) +
- 55W (Quad controller module) +
- 460W (115W x 4 MX46HD LCD modules) = 575W total power consumption

Note: The above example assumes a typical installation with the backlight set at the default setting.
• Cable runs - Account for how long cable runs need to be and where they will be routed. The following table shows the maximum length allowed for power, data and video cables. The diagram below provides more detailed information about the supported cable lengths.

<table>
<thead>
<tr>
<th>Cable Type</th>
<th>Maximum Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power cable</td>
<td>250 feet</td>
</tr>
<tr>
<td>COMM cable</td>
<td>500 feet</td>
</tr>
<tr>
<td>Video Cable</td>
<td>100 feet</td>
</tr>
</tbody>
</table>

**Note:** You can use cable extenders to a maximum of 500 feet using four extender boxes. When using cable extenders, all increments should be 100 feet or less.
Prepare Your Installation Location

You should have prepared the area where you will install the Clarity Matrix Video Wall. The mounting structures must be fully designed to accommodate the installation of the LCD modules. You must also make sure there is enough room for the off-board components and any equipment racks that might house these components.
Installation Checklist

Use this quick checklist as a guide to ensure you have performed the installation steps in the correct order.

1. Unpack and install the LCD mount brackets.
2. Install Quad controller modules and power supply modules.
3. Run cables between LCD mount and brackets.
4. Install LCD modules.

Unpacking and Checking Accessories

The following diagram shows a basic connection of the different cables that connect to the different modules.
## Electronics Box

The following items are included in the electronics box.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Per Quad/Power Supply</th>
<th>Picture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quad controller module</td>
<td>Routes up to four digital source images to the LCDs.</td>
<td>1</td>
<td><img src="image1.png" alt="Quad controller" /></td>
</tr>
<tr>
<td>Power supply module</td>
<td>Supplies power for up to four LCDs and one Quad controller module.</td>
<td>1</td>
<td><img src="image2.png" alt="Power supply" /></td>
</tr>
<tr>
<td>Power cable (4ft)</td>
<td>Connects the power supply module to the Quad controller module.</td>
<td>1</td>
<td><img src="image3.png" alt="Power cable" /></td>
</tr>
<tr>
<td>RJ45 to RJ45 patch cable (1m)</td>
<td>One cable connects the Quad controller module to the power supply module. The other cable connects one Quad controller module to another.</td>
<td>2</td>
<td><img src="image4.png" alt="RJ45 patch cable" /></td>
</tr>
</tbody>
</table>

**Note:** It is highly recommended that you use the cable label maker to identify each cable before it is installed.
LCD Module Box

The following items are included in the LCD module box.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Picture</th>
</tr>
</thead>
<tbody>
<tr>
<td>LCD module</td>
<td>1 or 2 per box depending on your order.</td>
<td></td>
</tr>
<tr>
<td>LCD mount</td>
<td>1 or 2 per box depending on your order.</td>
<td></td>
</tr>
</tbody>
</table>
Accessory Box(es)

The following items are provided in the larger accessory box, which also contains the accessory kit box. The contents of this box are described below.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Number</th>
<th>Picture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vertical bracket</td>
<td>Secures the LCD mount.</td>
<td>Depends on configuration</td>
<td><img src="image" alt="Vertical Bracket" /></td>
</tr>
<tr>
<td></td>
<td></td>
<td>requirements.</td>
<td></td>
</tr>
<tr>
<td>Horizontal bracket</td>
<td>Secures the landscape LCD mount.</td>
<td>Depends on configuration</td>
<td><img src="image" alt="Horizontal Bracket Landscape" /></td>
</tr>
<tr>
<td>(landscape)</td>
<td></td>
<td>requirements.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Secures the portrait LCD mount.</td>
<td>Depends on configuration</td>
<td><img src="image" alt="Horizontal Bracket Portrait" /></td>
</tr>
<tr>
<td>(portrait)</td>
<td></td>
<td>requirements.</td>
<td></td>
</tr>
<tr>
<td>AC power cable (3m)</td>
<td>Depending on your order, the cable will</td>
<td>1 per power supply module</td>
<td><img src="image" alt="AC Power Cable" /></td>
</tr>
<tr>
<td></td>
<td>be for use in North America or Europe.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ferrite bead</td>
<td>Attached to each LCD to meet EMC</td>
<td>One per LCD panel.</td>
<td><img src="image" alt="Ferrite Bead" /></td>
</tr>
<tr>
<td></td>
<td>requirements.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Accessory Kit

The following items are included in the accessory kit, which is inside the larger accessory box.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Number Included</th>
<th>Picture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gloves</td>
<td>Used to handle LCDs.</td>
<td>2 pairs</td>
<td>![Gloves Image]</td>
</tr>
<tr>
<td>Remote control</td>
<td>Used to control your on-screen menus.</td>
<td>2</td>
<td>![Remote Control Image]</td>
</tr>
<tr>
<td>Remote control stand</td>
<td>Used to hold your remote control.</td>
<td>2</td>
<td>![Remote Control Stand Image]</td>
</tr>
<tr>
<td>Installation manual</td>
<td>Provides detailed setup and configuration information.</td>
<td>1</td>
<td>![Installation Manual Image]</td>
</tr>
<tr>
<td>Part</td>
<td>Description</td>
<td>Number Included</td>
<td>Picture</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>-----------------</td>
<td>---------</td>
</tr>
<tr>
<td>IR sensor</td>
<td>Connects to Quad controller module A. Mount in a convenient location near your wall. Typically, this might be near the master (A1) display. <strong>Note:</strong> Keep in mind that you need to point the remote towards where the IR sensor is mounted.</td>
<td>1</td>
<td><img src="image" alt="IR sensor" /></td>
</tr>
<tr>
<td>Cable labels</td>
<td>Used to help you identify each cable.</td>
<td>1 dispenser of 150 labels</td>
<td><img src="image" alt="Cable labels" /></td>
</tr>
<tr>
<td>3mm assembly and alignment tool</td>
<td>Used to align modules.</td>
<td>2</td>
<td><img src="image" alt="3mm assembly and alignment tool" /></td>
</tr>
<tr>
<td>Quad controller module address adjustment tool</td>
<td>Used to set addresses of Quad controller modules.</td>
<td>2</td>
<td><img src="image" alt="Quad controller module address adjustment tool" /></td>
</tr>
</tbody>
</table>
Optional Planar-Supplied Accessories

Make sure you have the following optional customer-supplied items as needed to complete your installation:

- Curved brackets
- Stud adapter bracket
- WallNet
- Wall adapter bracket (see "Wall Adapter Bracket" on page 191)
- Floor stand
- Outer edge/rear cosmetic trim (see "Cosmetic Trim" on page 193)
- Dual link DVI-D cable
- DVI-D cables to go from the source to the Quad controller module
- RS232 cables to link an external controller to the Quad controller module
- Cat 6 -STP video and data cables - Length varies per wall depending on configuration requirements and your sales order.
- Power cable (20ft-100ft) - Connects the power supply module to the LCD. Length varies per wall depending on configuration requirements and your sales order.
- IR sensor extender cable (3m) - Used to extend from the wall to the Quad controller module.
- Matrix Video Extender Box - The video extender box allows you to extend the distance of the Quad controller modules to the LCD modules in 100 foot increments.
- DVI booster - When using the Dual Link In connector for looping between the Quad controller modules, it may be necessary to add a DVI booster to avoid having data glitches occur in some installations due to increased noise sensitivity on that connector.
Regulatory Information

Manufacturer’s Name: Planar Systems, Inc.
Manufacturer’s Address: 1195 NW Compton Drive
Beaverton, OR 97006

Declares that the products Model Numbers: Clarity Video Matrix Wall

Conforms with the provisions of:


EN55022:2006+A7 Radiated and Conducted Emissions from IT Equipment

EN55024:1998 Immunity of IT Equipment
Including: EN61000-4-2 Electrostatic Discharge
EN61000-4-3 Radiated Immunity
EN61000-4-4 Electrical Fast Transients
EN61000-4-5 Line Surge
EN61000-4-6 RF Conducted Susceptibility
EN61000-4-8 Magnetic Field Immunity
EN61000-4-11 Voltage Dips and Interrupts

And: EN61000-3-2 Harmonic Current Emissions
EN61000-3-3 Voltage fluctuations and Flicker


EN60950:2006+A11 Safety of IT Equipment

The Technical Construction File required by this Directive is maintained at the corporate headquarters of Planar Systems, Inc., 1195 NW Compton Drive, Beaverton, OR 97006.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Industry Canada (ICES-003): This Class A digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.
Any changes or modifications to the display not expressly approved by Planar could void the user’s authority to operate this equipment.

Other Certifications

CISPR 22
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